Updates from GED Testing Service®

A presentation by GED Testing Service® for ICCB PD

(November 2026)

Mellissa Hultstrand

GED® and GED Testing Service® are registered trademarks of the American Council on Education ("ACE"). They may not be used or reproduced without the express written permission of ACE or GED Testing Service LLC. The GED® and GED Testing Service® brands are administered by GED Testing Service LLC under license from ACE

News, Events & Recent Updates

GED TESTING SERVICE®

Reminder about promo code: ILSAVE2026

Get $26 off your GED test!

The Illinois Community College Board is giving $26 off your GED test for each subject while funding lasts. Use promo code **ILSAVE2026** at checkout. View terms and conditions ›

GED TESTING SERVICE®

For assistance with Accommodations Forms consider Federally Qualified Health Centers

They operate under a federal grant.

They are required to serve under insured and provide service on a sliding fee scale.

Anyone can go there with or without insurance.

They have yearly reporting requirements and are reviewed yearly and have extremely high quality healthcare.

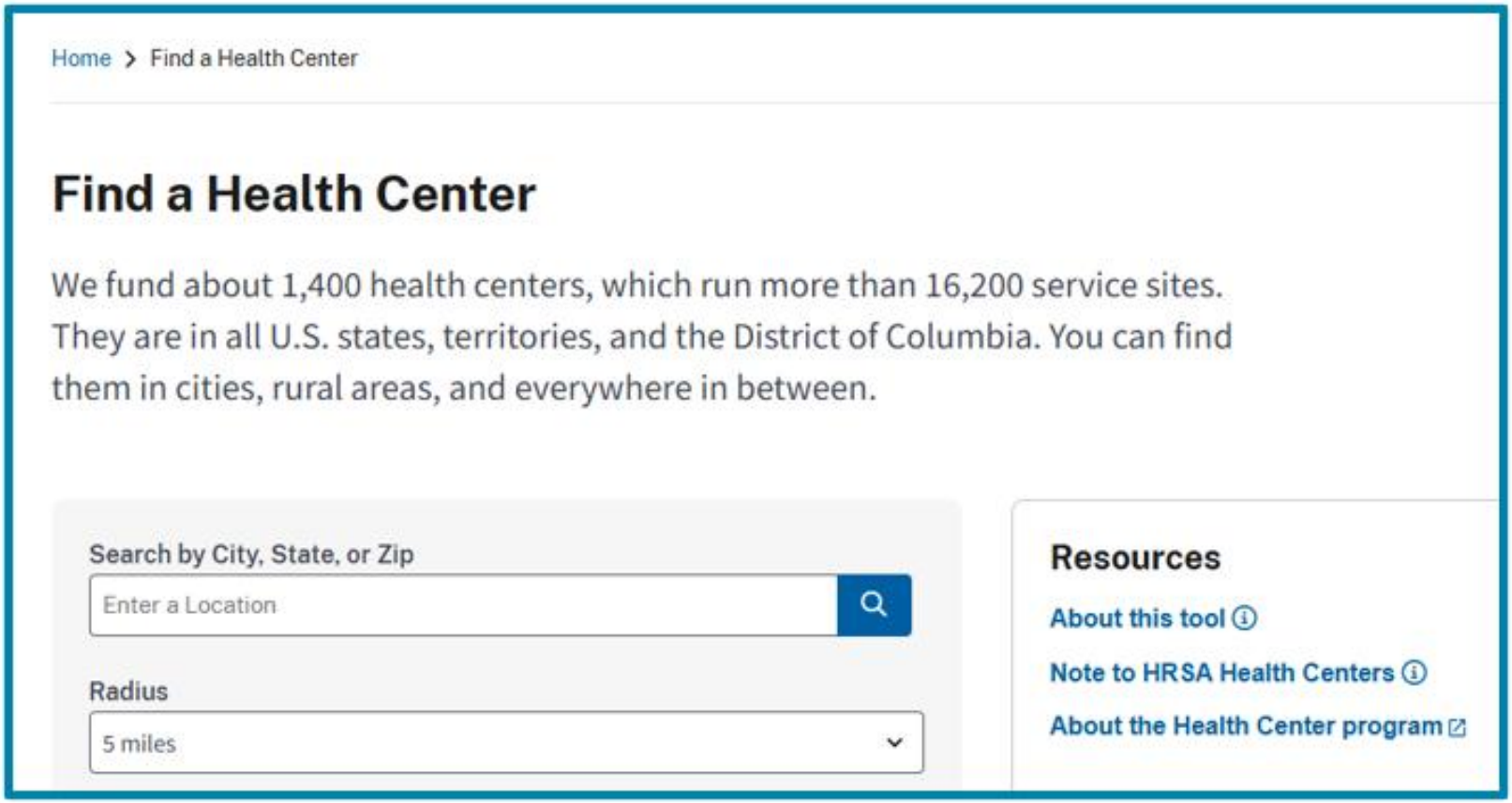
Most have multiple services including primary health care, dental, and mental/behavior health services.

Most have access to a psychiatrist if needed for certain types of assessments, and most have either psychologists or social workers who can do a lot of the assessments needed also.

GED TESTING SERVICE®

For assistance with Accommodations Forms consider Federally Qualified Health Centers

https://findahealthcenter.hrsa.gov/



Most Recent Tuesdays for Teachers



Teaching Adult Learners When to Use AI and When Not To

Tuesdays For Teachers: October 27, 3:30-5 p.m. (EST)

This session will build judgment skills in AI, that both you and your learners can apply in real time. We'll work through four essential questions every user should ask before prompting. We will also practice identifying tasks where AI genuinely helps learning versus where it introduces risk or undermines skill-building, and explore how these conversations translate to workplace and postsecondary contexts.

You'll leave with a simple decision framework your learners can use, two classroom-ready activities, and language for talking about responsible AI with students, colleagues, and administration.

Register Today

GED TESTING SERVICE®

Most Recent Tuesdays for Teachers



Tuesdays for Teachers: September 22, 2026, 3:30 p.m. - 5:00 p.m. (EST)

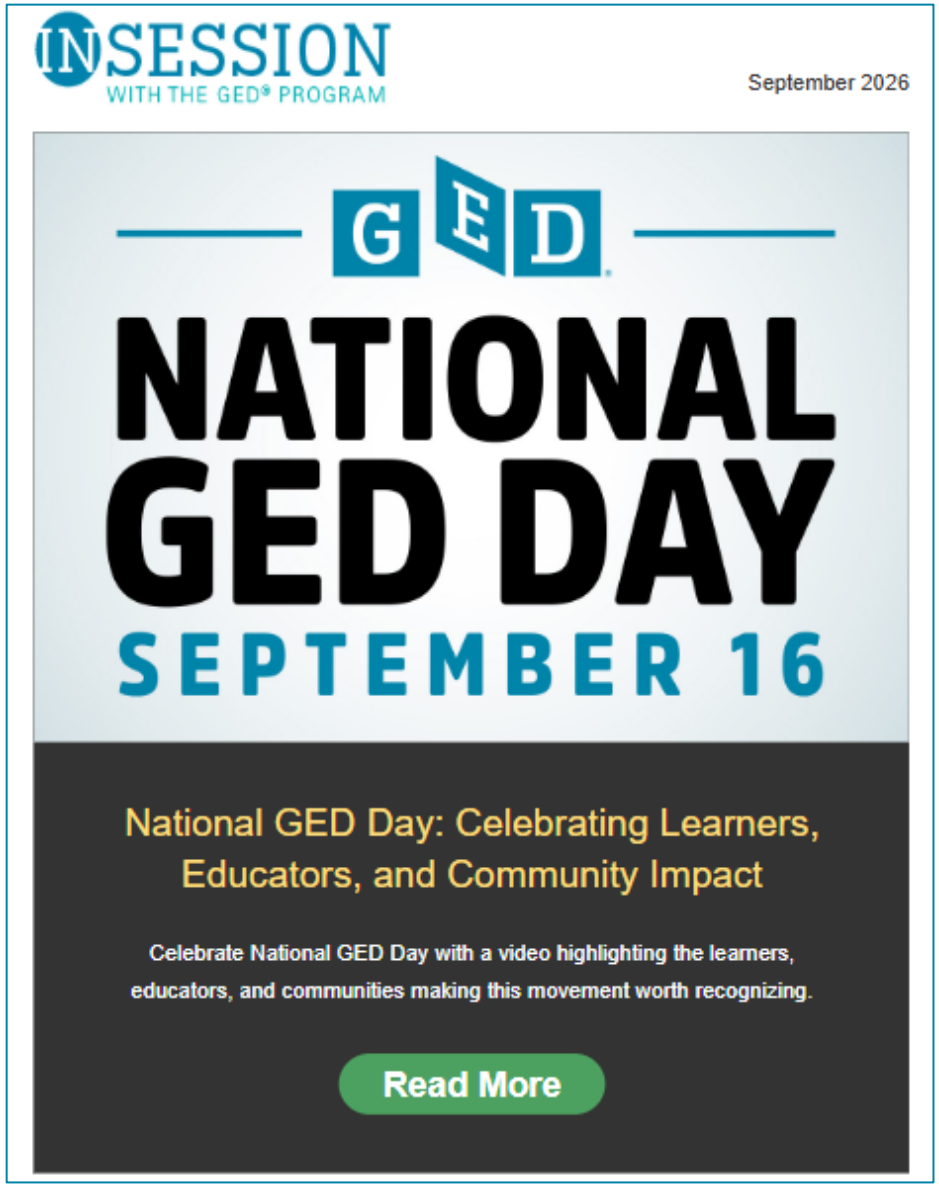
GED Math Test-Taking Strategies & Calculator Skills, Part 3

Success on the GED Math test is not just about knowing formulas or completing procedures—it's about applying strategic thinking under test conditions. Continuing the GED Math Test-Taking Strategies & Calculator Skills series, Part 3 focuses on linear equations in slope-intercept form, and the strategies learners can use to navigate these high-impact GED Math concepts.

Master linear relationships through hands-on exploration of GED-style graphs, equations, and tables. Discover proven strategies to address learner misconceptions and strengthen mathematical reasoning for test-day success. Don't forget to bring a TI-30XS Multiview calculator for interactive practice and application!

GED TESTING SERVICE®

Most Recent IN Session Newsletter



GED TESTING SERVICE®

Most Recent IN Session Newsletter



How the First Step Toward a GED® Became a Turning Point for Mauricio Bustos

With family support and GEDWorks, Mauricio Bustos turned a longtime goal into new confidence and the next step in his career.

Read More



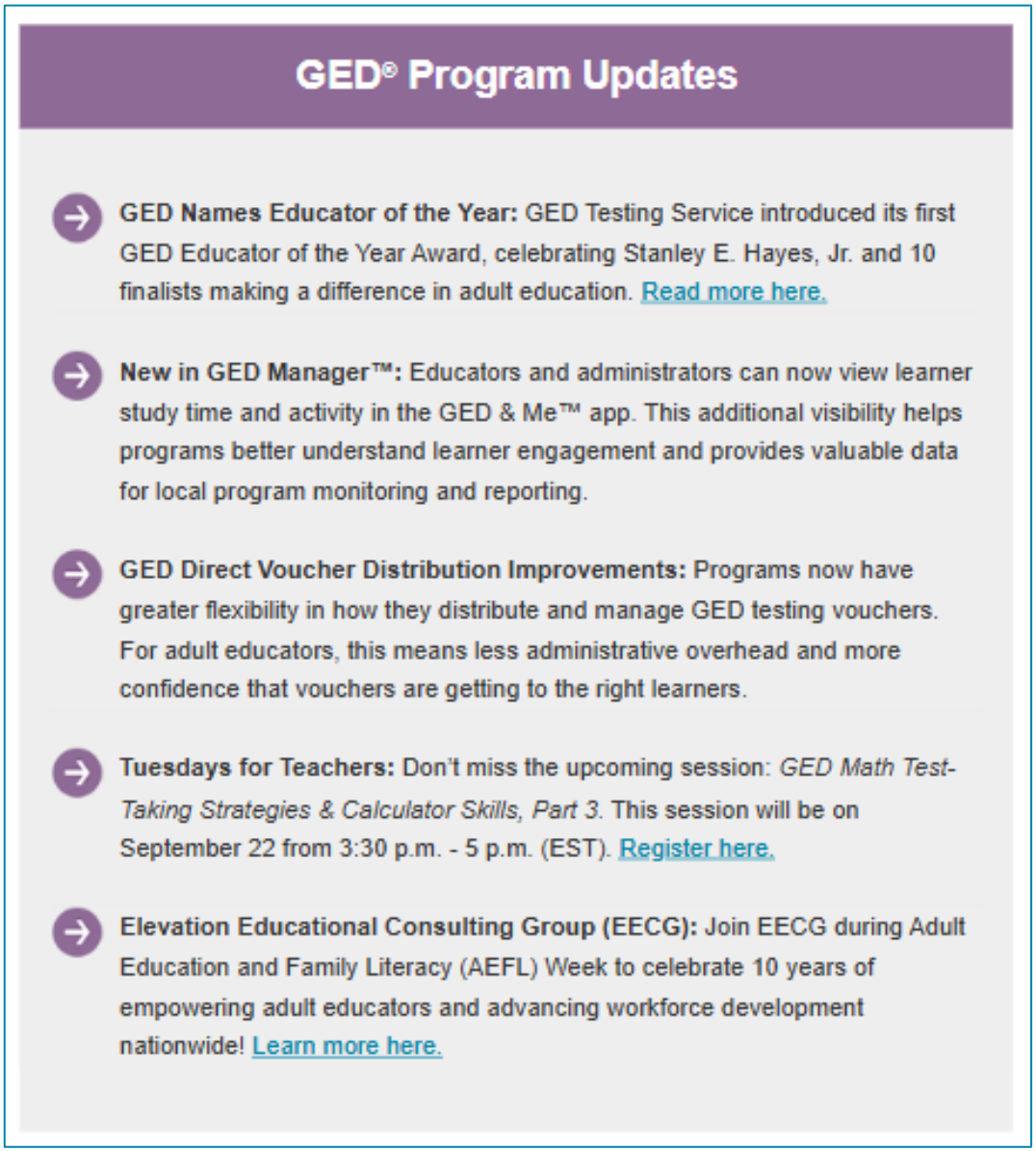
GED® Graduate Sets His Sights on the Classroom

Matt Smith's GED helped him build confidence, continue his education, and take the next step toward becoming a college professor.

Read More

GED TESTING SERVICE®

Most Recent IN Session Newsletter



GED® Program Updates

- **GED Names Educator of the Year:** GED Testing Service introduced its first GED Educator of the Year Award, celebrating Stanley E. Hayes, Jr. and 10 finalists making a difference in adult education. Read more here.
- **New in GED Manager™:** Educators and administrators can now view learner study time and activity in the GED & Me™ app. This additional visibility helps programs better understand learner engagement and provides valuable data for local program monitoring and reporting.
- **GED Direct Voucher Distribution Improvements:** Programs now have greater flexibility in how they distribute and manage GED testing vouchers. For adult educators, this means less administrative overhead and more confidence that vouchers are getting to the right learners.
- **Tuesdays for Teachers:** Don't miss the upcoming session: *GED Math Test-Taking Strategies & Calculator Skills, Part 3.* This session will be on September 22 from 3:30 p.m. - 5 p.m. (EST). Register here.
- **Elevation Educational Consulting Group (EECG):** Join EECG during Adult Education and Family Literacy (AEFL) Week to celebrate 10 years of empowering adult educators and advancing workforce development nationwide! Learn more here.

GED TESTING SERVICE®

Most Recent IN Session Newsletter

President's Corner: Reflections from the 2026 GED Conference



CT Turner reflects on the key insights from the 2026 GED conference and continued momentum shaping the GED community.

Read More

Most Recent IN Session Newsletter

GED in the News



91 Year Old Georgia Woman Earns Her GED®, Inspiring a New Generation.

At 91 years old, Helen Woodyard demonstrated that age is no barrier to achieving a goal.

Read More

SOUTH TEXAS COLLEGE

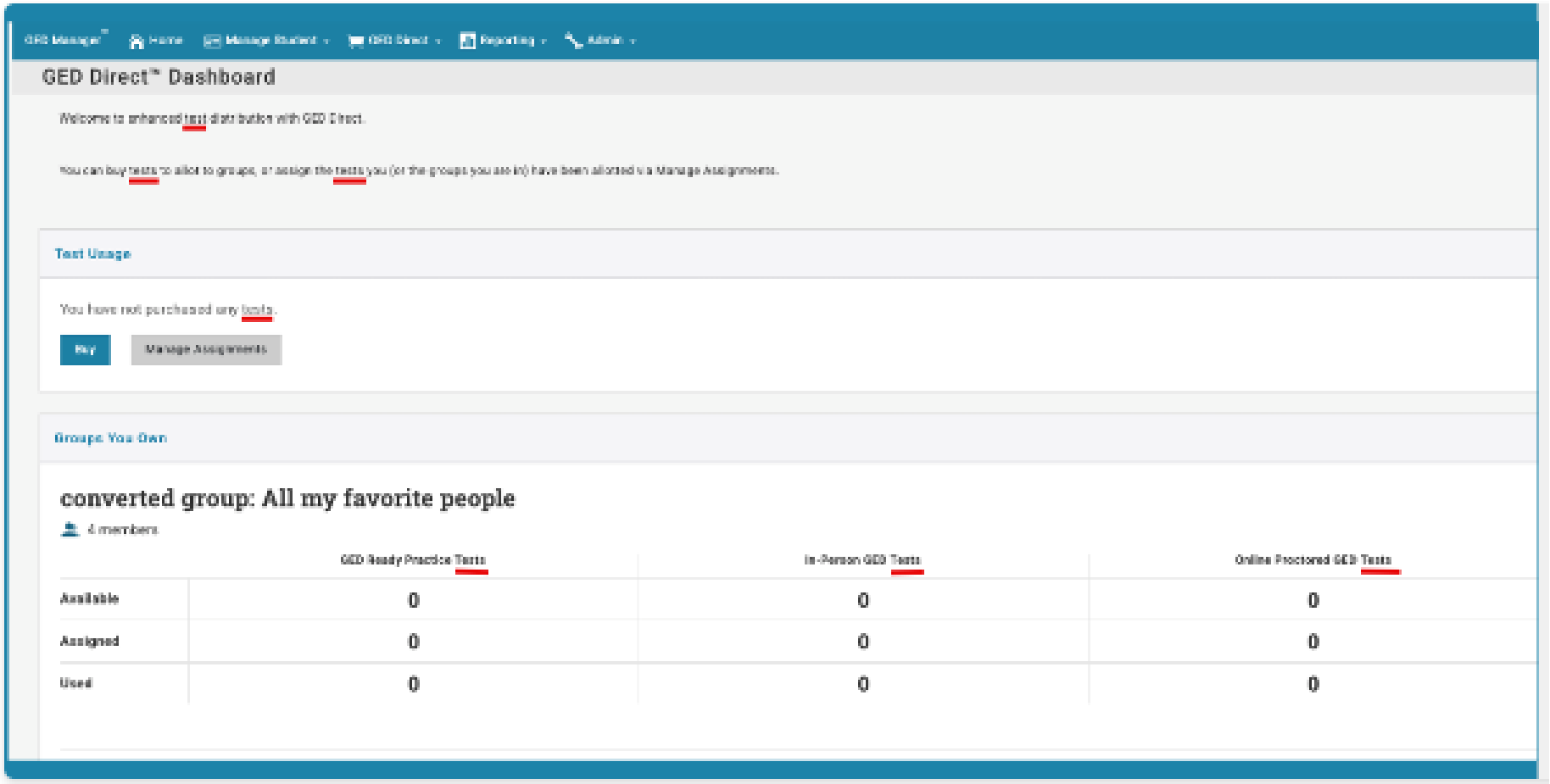
South Texas College celebrates GED® Graduates

South Texas College recently celebrated its GED graduates, recognizing their path to new possibilities. Their achievement shows how adult education can lead to new opportunities for graduates, families, and communities.

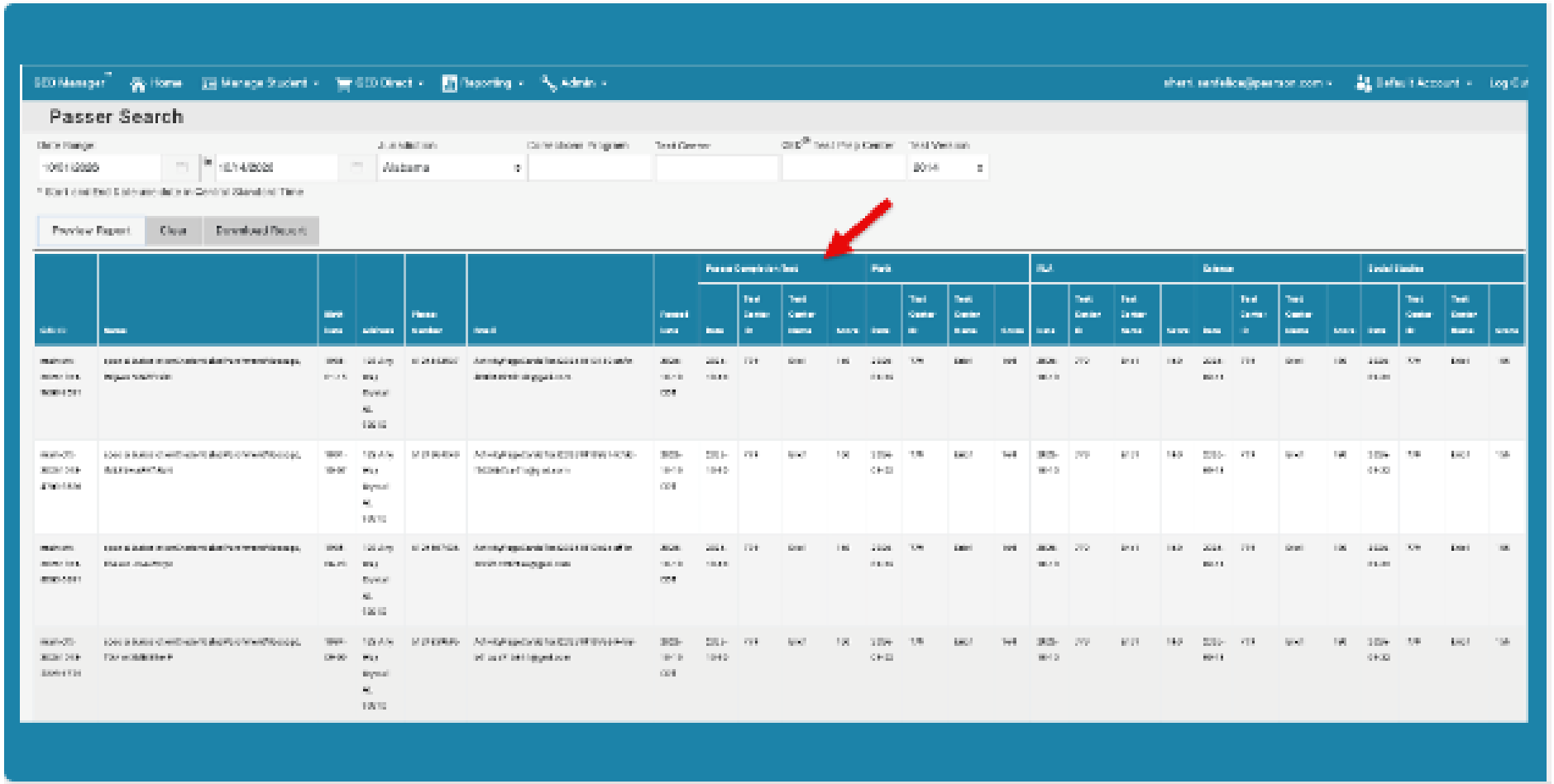
Read More

GED TESTING SERVICE®

GED Direct - we changed the language in GED Direct to "test" or "tests" where we use to refer to "vouchers"



Passers Report - Added Passer Completion Test to indicate the last test (& test center)



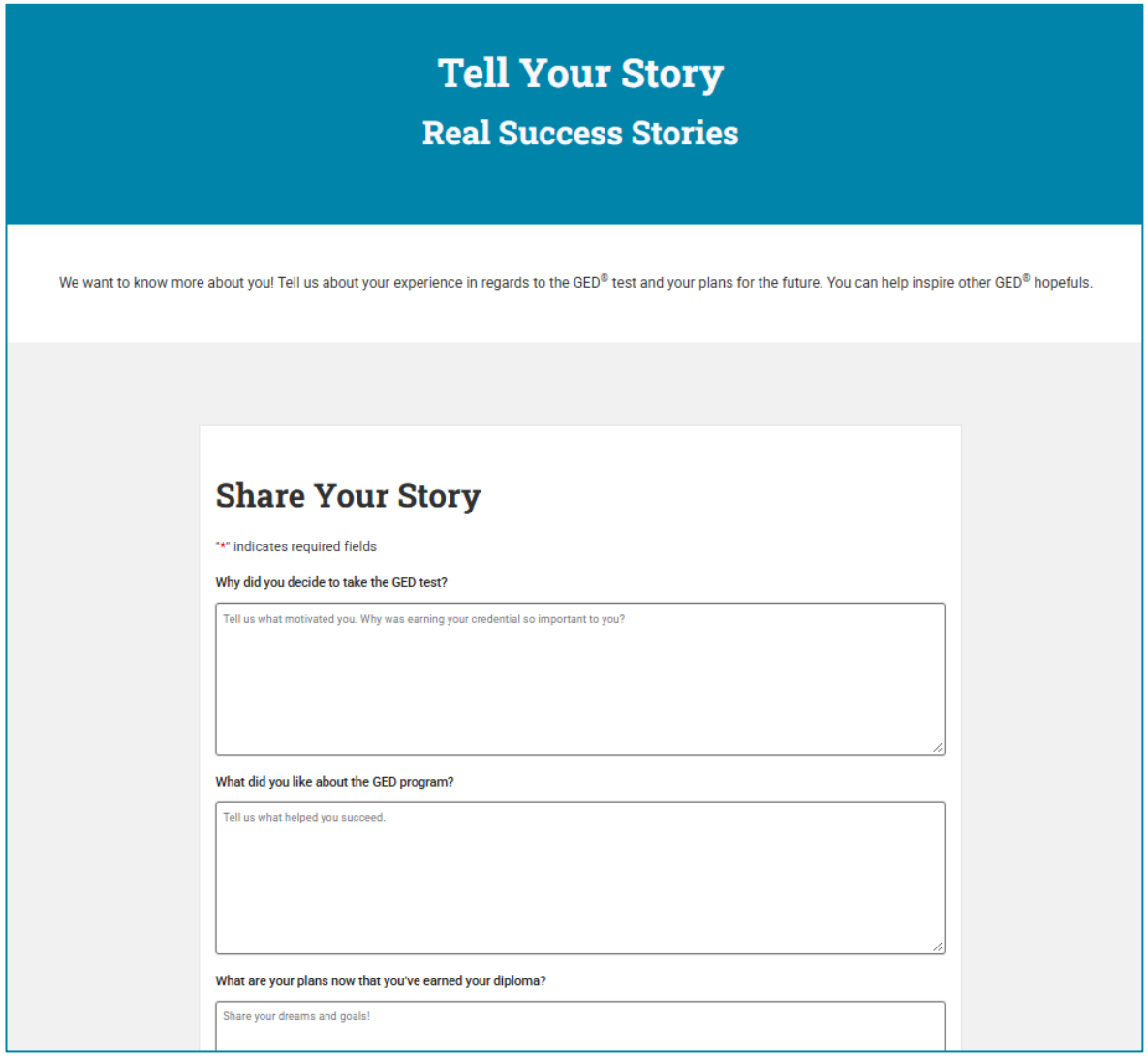
Update to GED.com – Grad Resources

https://www.ged.com/life-after-ged/grads.html



Update to GED.com – Grad Resources

https://www.ged.com/share-your-story.html



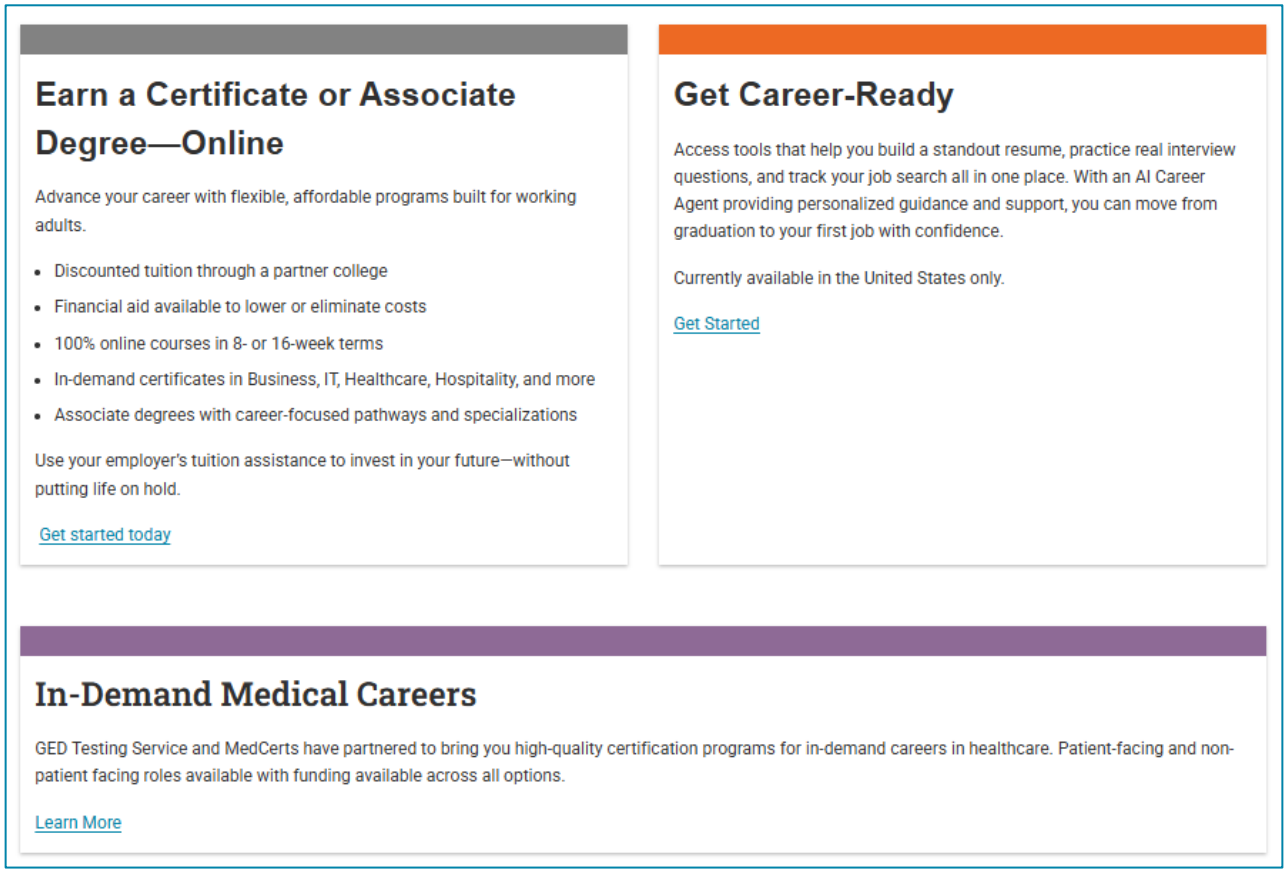
GED TESTING SERVICE®

Update to GED.com – Grad Resources

https://www.ged.com/yournextmove.html

Congratulations! Earning your GED is a big achievement. Now it's time to decide what comes next.

Explore your options, whether that means continuing your education, building a strong resume, or stepping confidently into the workforce.



Earn a Certificate or Associate Degree—Online

Advance your career with flexible, affordable programs built for working adults.

- Discounted tuition through a partner college
- Financial aid available to lower or eliminate costs
- 100% online courses in 8- or 16-week terms
- In-demand certificates in Business, IT, Healthcare, Hospitality, and more
- Associate degrees with career-focused pathways and specializations

Use your employer's tuition assistance to invest in your future—without putting life on hold.

Get started today

Get Career-Ready

Access tools that help you build a standout resume, practice real interview questions, and track your job search all in one place. With an AI Career Agent providing personalized guidance and support, you can move from graduation to your first job with confidence.

Currently available in the United States only.

Get Started

In-Demand Medical Careers

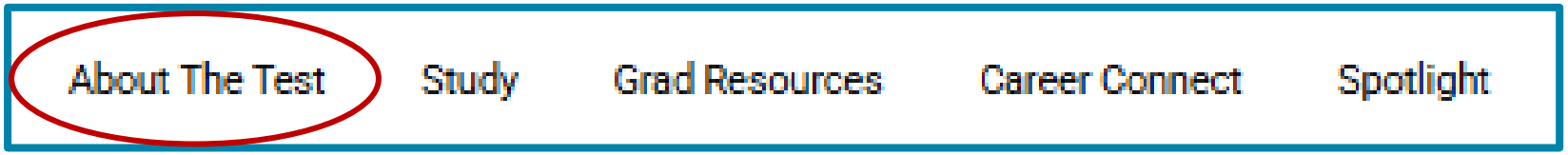
GED Testing Service and MedCerts have partnered to bring you high-quality certification programs for in-demand careers in healthcare. Patient-facing and non-patient facing roles available with funding available across all options.

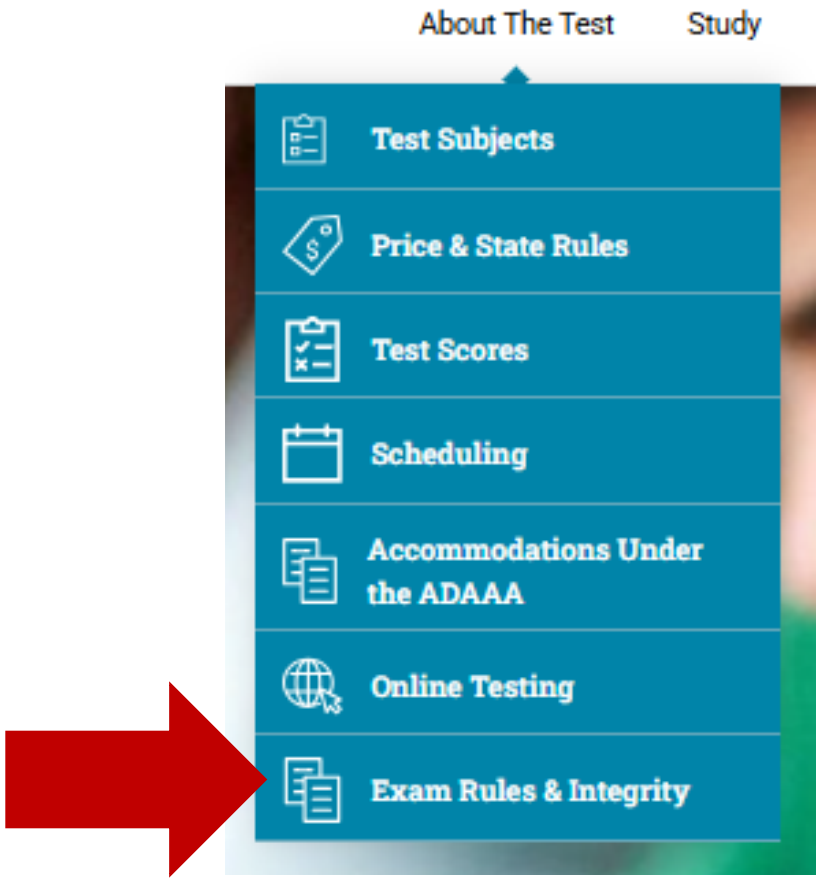
Learn More

GED TESTING SERVICE®

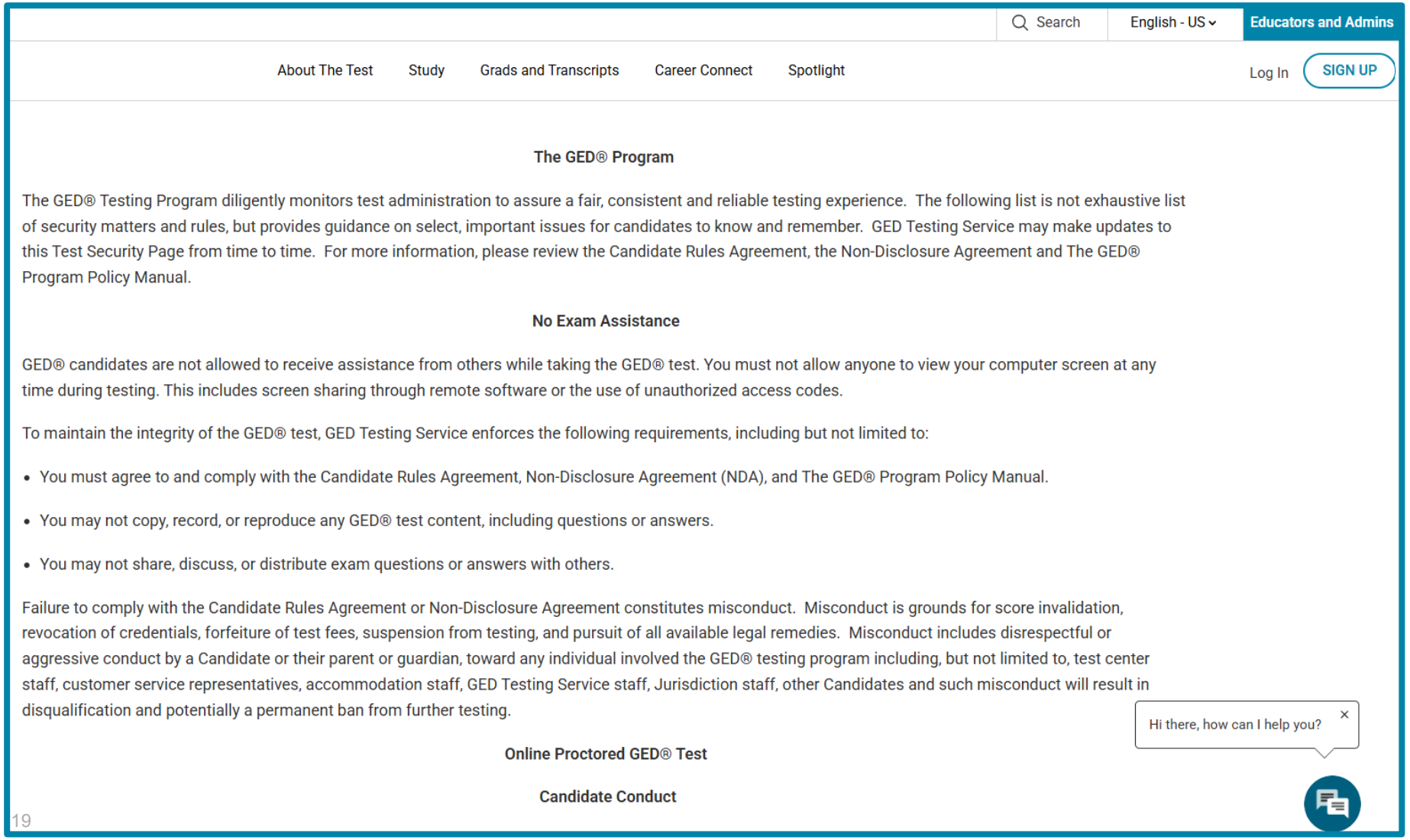
Update to GED.com – Exam Rules & Integrity

https://www.ged.com/content/websites/ged/en-us/exam-rules-and-integrity.html





Exam Rules and Integrity section



Update to GED.com – Blog has been updated!

https://www.ged.com/blog.html

BLOGGED FOR STUDENTS



The Toughest GED Math Questions (and How to Solve Them)

The toughest GED® Math questions (And how to solve them) Facing the GED® math test can feel daunting, but even the hardest problems follow predictable patterns. Once you know how to approach them, they become much more manageable. This guide offers insights and strategies to confidently tackle the...

May 20, 2026



The toughest GED® science questions (and how to solve them)

The toughest GED® science questions and how to solve them Mastering the GED® science questions involves sharpening your analytical skills rather than memorizing a textbook. Many students preparing for the science test discover that the hardest questions involve reading graphs, analyzing experiments...

May 20, 2026



The Toughest GED Language Arts Questions (and How to Solve Them)

The toughest GED® Language Arts questions and how to solve them Students sometimes worry about passing the GED®

Topics

- All posts
- GED Products
- GED Scoring
- Graduate Stories
- How to get GED
- Life After the GED
- Online Testing
- Passing the GED
- Student Motivation
- Tips About the GED Test
- Tips for the GED Math Section
- Tips for the GED RLA-Writing Section
- Tips for the GED Science Section
- Tips for the GED Social Studies Section
- Tips on Preparing for the GED

GED TESTING SERVICE®



The Toughest GED Social Studies Questions (and How to Solve Them)

The Toughest GED® Social Studies Questions (and How to Solve Them) The GED® Social Studies exam doesn't have to be intimidating. This test is more about reading comprehension and reasoning than memorizing a bunch of facts. Learn about the toughest GED Social Studies questions and how to solve them ...

May 20, 2026



Get the GED in 6 Weeks: A Plan and Schedule for Working Adults

Balancing a full-time job while preparing for the GED® test isn't easy. You have little time, your energy is stretched, and studying can feel like too much. With the right approach, it's possible to follow a GED plan for full-time working adults and make real progress in just six weeks. This guide ...

April 17, 2026



What to Have Ready Before You Start the GED Test

You've put in the study time and worked through practice questions. Now it's time to take the GED® test. This guide is a simple checklist of what to have ready before you start the GED test. When these essentials are in place, you can avoid last-minute stress and focus on doing your best. 1. Set u...

April 17, 2026



How to take the GED® in Spanish: Get your high school equivalency

Earning your high school equivalency opens new opportunities. For Spanish-speaking adults, this path is fully accessible and easier than you might think. If you've been wondering how to take the GED® in Spanish, this guide is for you. We'll cover eligibility requirements, preparation with official...

March 18, 2026

Update to GED.com – Blog has been updated!

https://www.ged.com/blog.html

GED TESTING SERVICE®

GED Direct Updates

GED TESTING SERVICE®

GED Direct Tests - can be used on Accommodations Students and those in a Correctional setting

There is a way for you to reveal a voucher code so you or the Student can give the voucher code to the Accommodations Scheduling Team.

1. Assign the Test to the Student

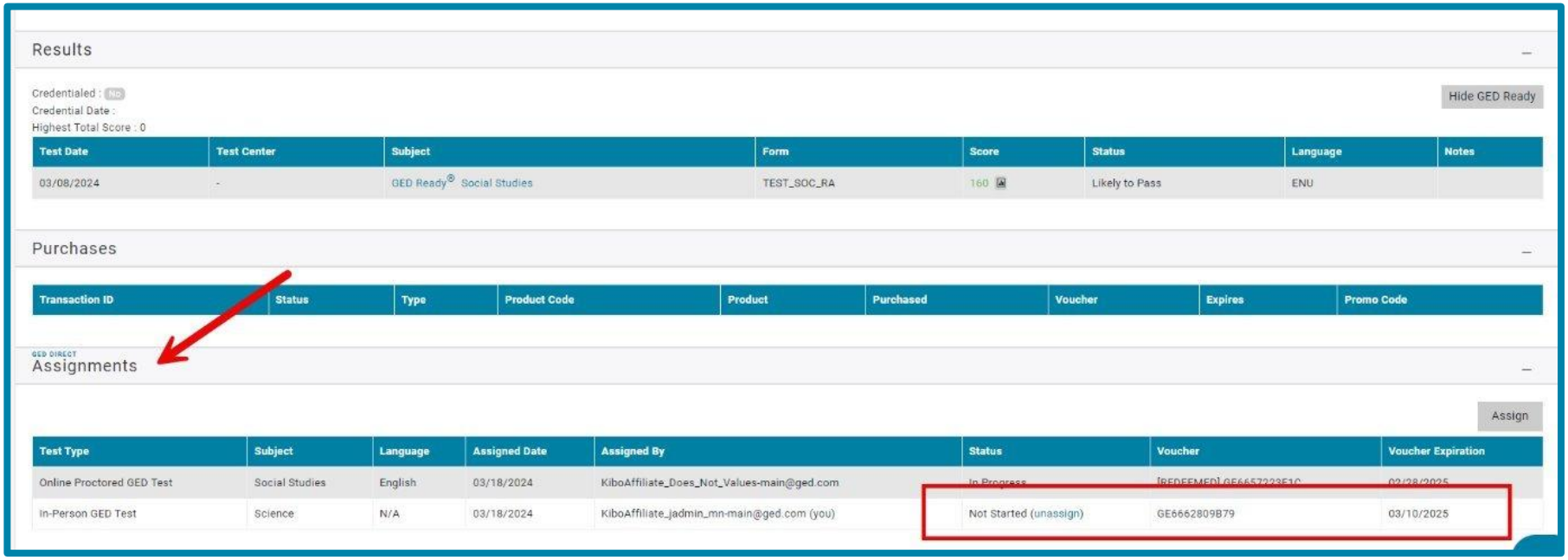
2. Pull up their account in GED Manager

3. Scroll down to “Assignments” to reveal the voucher code.

GED TESTING SERVICE®

GED Direct Tests - can be used on Accommodations

Students and those in a Correctional setting



GED Direct Dashboard has been UPDATED!

We are excited to announce that the enhanced **GED Direct Dashboard** is now available as of **July 21, 2026**! These updates provide greater flexibility for managing GED Direct groups and allotments while improving the overall user experience.

Special thanks to our **Adult Education Advisory Council**, whose valuable feedback and insights helped shape these enhancements.

What's New in the Enhanced GED Direct Dashboard?

New Dashboard Location

- The GED Direct Dashboard has moved from the **GED Manager Home** page to the **GED Direct** menu at the top of the GED Manager.

GED Direct Group Conversion

- Any exam(s) purchased before this enhancement remains available to their respective groups.
- As part of this update, previously created **Shared Groups** have been converted to **Voucher Groups**. All existing exams(s) were automatically allotted to the converted group during deployment.

GED TESTING SERVICE®

What's New in the Enhanced GED Direct Dashboard?

Understanding Your Available GED Direct exam(s)

- Your purchaser account now includes an **Available** voucher pool within the Voucher Usage section. Vouchers can be added to this pool in two ways:

1. Remove exam(s) from a Voucher Group

- Select the **...** menu from a Voucher Group.
- Choose **Remove Vouchers**.
- The vouchers will be returned to your Available voucher pool.

2. Purchase New exam(s)

- Newly purchased exam(s) will always appear in your Available voucher pool.
- Purchasers can then **allot** those exam(s) to any Voucher Group they manage.

GED TESTING SERVICE®

What's New in the Enhanced GED Direct Dashboard?

Key Terms

- **Available** GED Direct exam(s) available for the purchaser to assign directly to learners or allot to Voucher Groups. Only the purchaser can manage these vouchers.
- **Group Allotments** GED Direct exam(s) that have been allotted to Voucher Groups. These exam(s) may be moved between groups if they have not yet been assigned.
- **Assigned** GED Direct exam(s) that have been assigned to learners. Assigned exam(s) cannot be removed from a group or reallotted.
- **Used** GED Direct exam(s) that have been redeemed by learners and are no longer available for use.

GED TESTING SERVICE®

What's New in the Enhanced GED Direct Dashboard?

New Voucher Group Capabilities

- GED Direct now supports **multiple Voucher Groups**, providing greater flexibility in how purchasers distribute vouchers across their organization.
- Create and manage multiple Voucher Groups.
- Add one or more users to a group.
- Previously created Shared Groups have been converted to Voucher Groups.
- Existing vouchers were automatically allotted to the converted group during deployment.
- New exam(s) purchases remain in the purchaser's Available voucher pool until they are allotted to a group.

GED TESTING SERVICE®

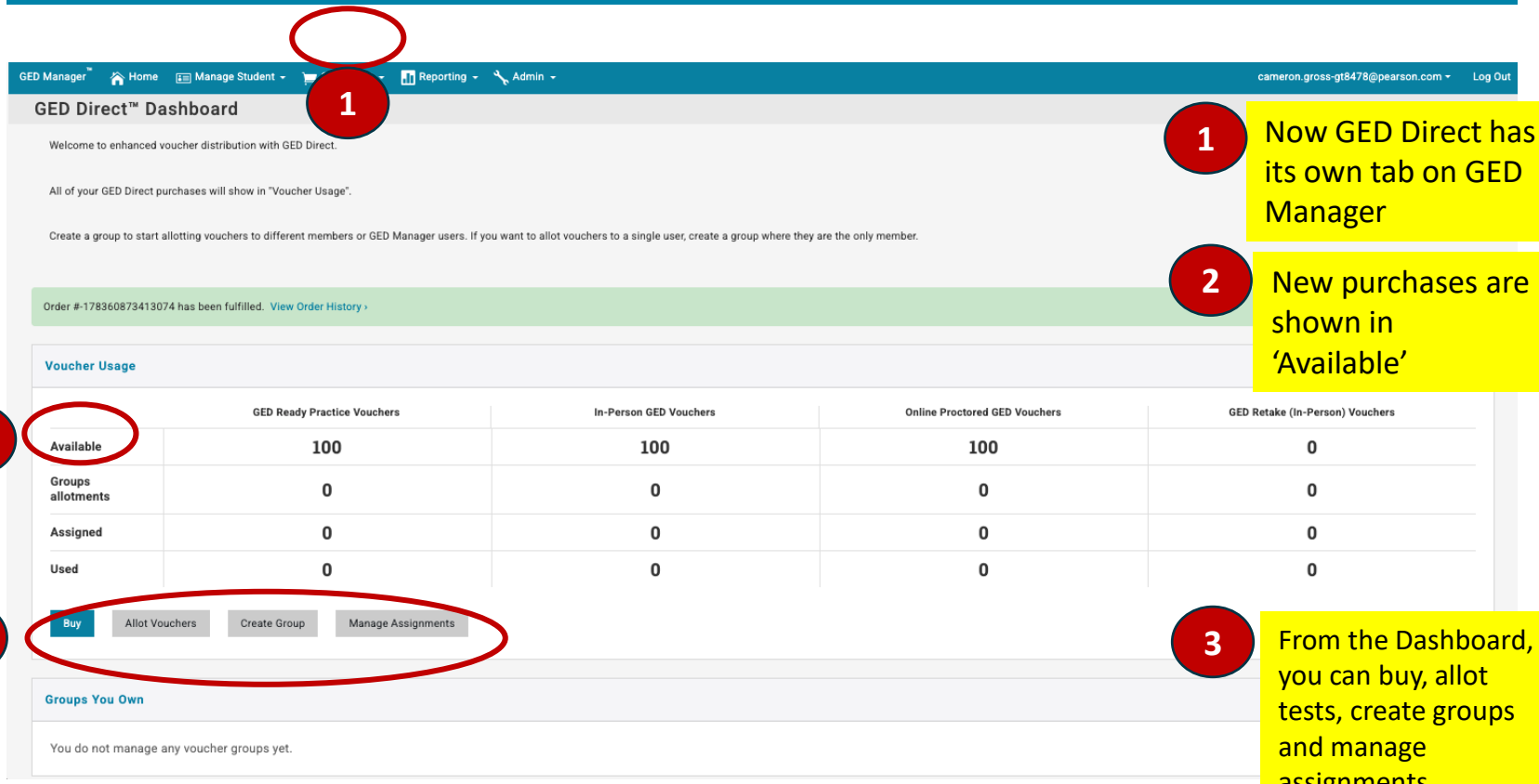
What's New in the Enhanced GED Direct Dashboard?

What Remains the Same?

- The process of purchasing the GED Direct exam(s) has not changed.
- Exam(s) assignment works much the same as before, with two minor enhancements:
- Users can now view voucher allotments from all groups they belong to within the **Manage Assignments** page.
- If exam(s) for the same product exist in multiple groups, users will be prompted to select which group voucher should be assigned when creating an assignment.

GED TESTING SERVICE®

GED Direct: you can now make purchases, manage groups, assign and remove tests as needed for your population



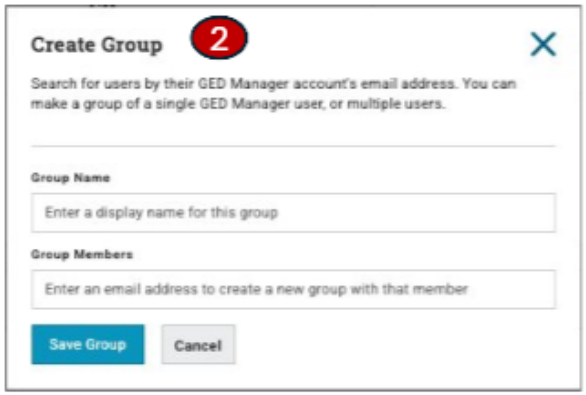
1 Now GED Direct has its own tab on GED Manager

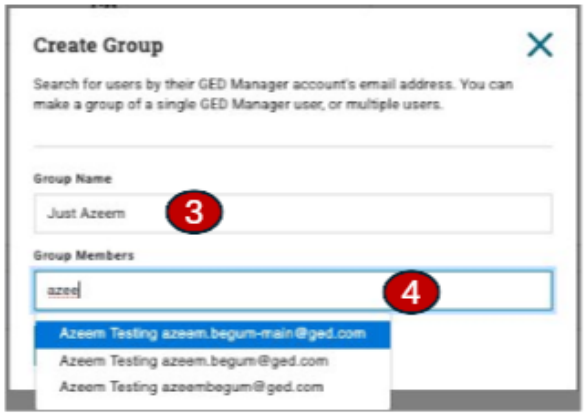
2 New purchases are shown in 'Available'

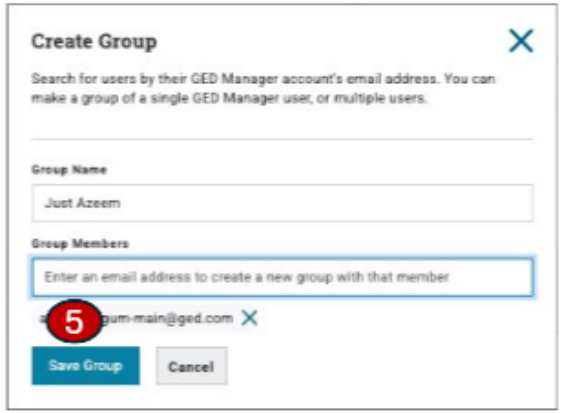
3 From the Dashboard, you can buy, allot tests, create groups and manage assignments

How to create Groups in GED Direct









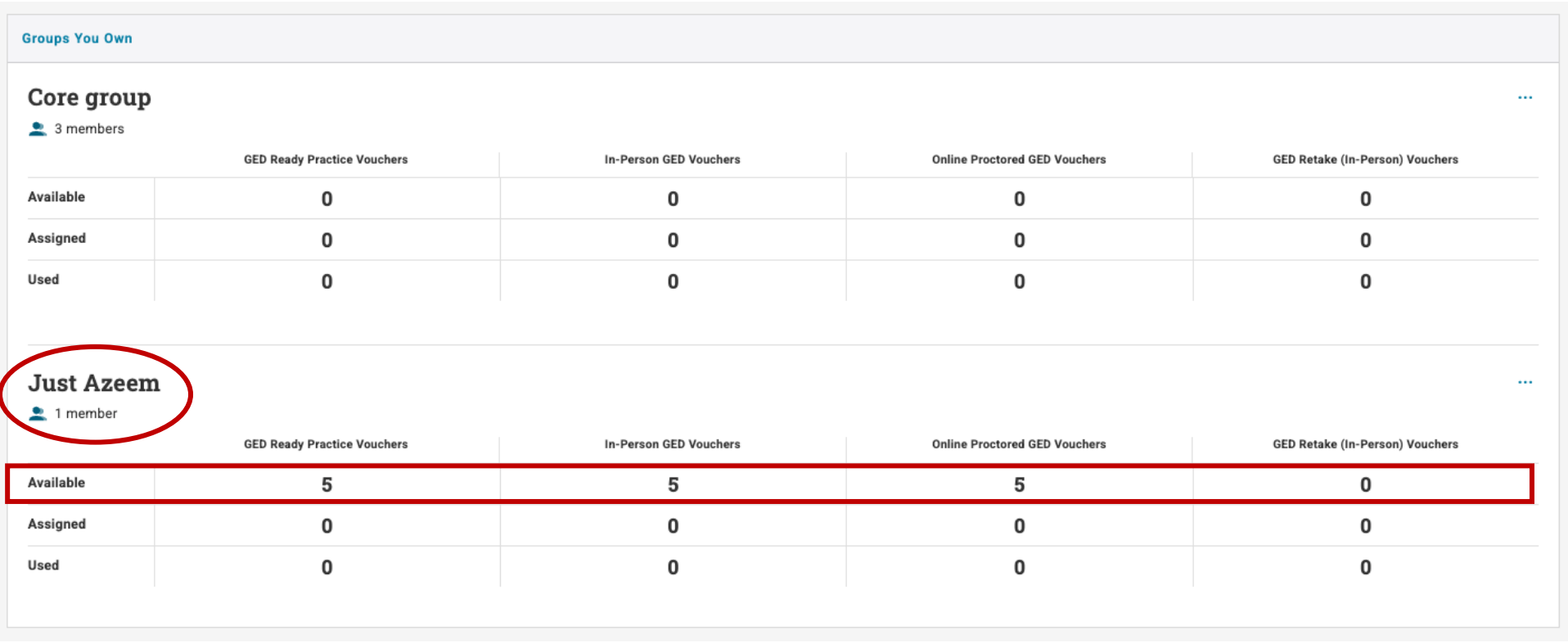


1 Click "Create Group" from dashboard 2 Create Group screen appears 3 Name your group

4 Add emails for members 5 Save Group

GED TESTING SERVICE®

The tests allotted to your new group will show up in the table on your dashboard



Groups You Own

Core group

3 members

	GED Ready Practice Vouchers	In-Person GED Vouchers	Online Proctored GED Vouchers	GED Retake (In-Person) Vouchers
Available	0	0	0	0
Assigned	0	0	0	0
Used	0	0	0	0

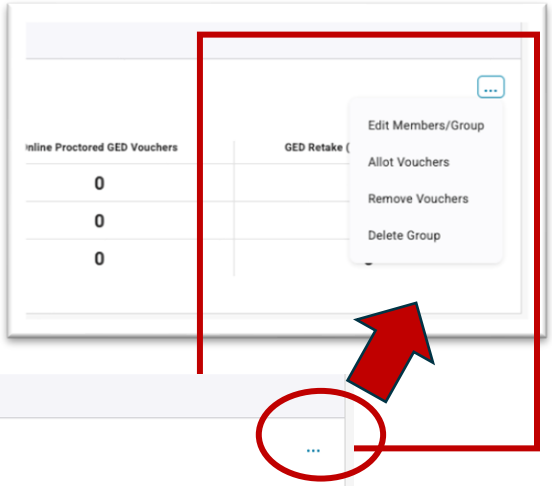
Just Azeem

1 member

	GED Ready Practice Vouchers	In-Person GED Vouchers	Online Proctored GED Vouchers	GED Retake (In-Person) Vouchers
Available	5	5	5	0
Assigned	0	0	0	0
Used	0	0	0	0

Allotting tests, editing groups, removing/deleting can be done from your group table

Click on the '…' on the upper right corner of your GED Direct group to take action



Groups You Own

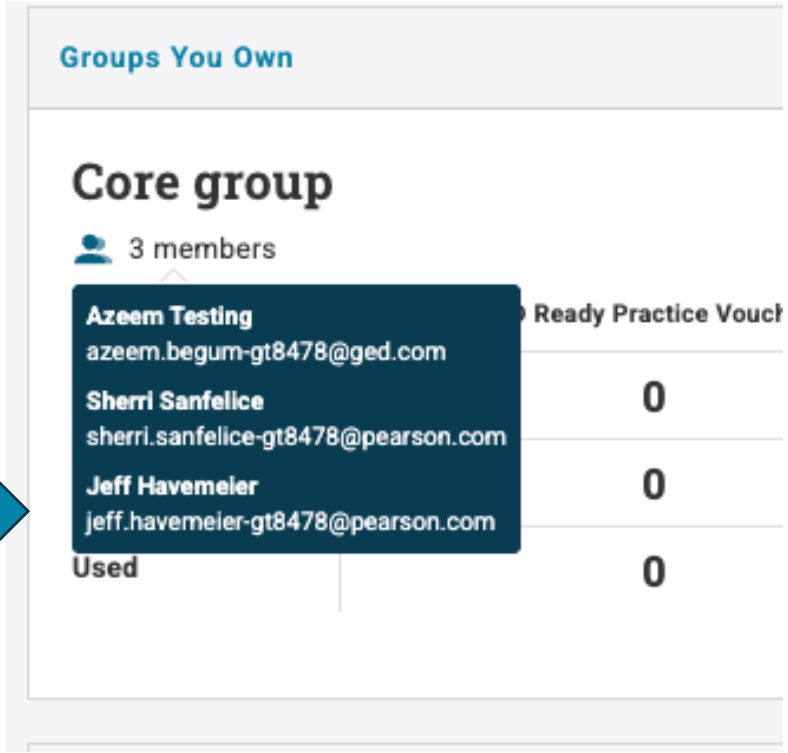
Core group

3 members

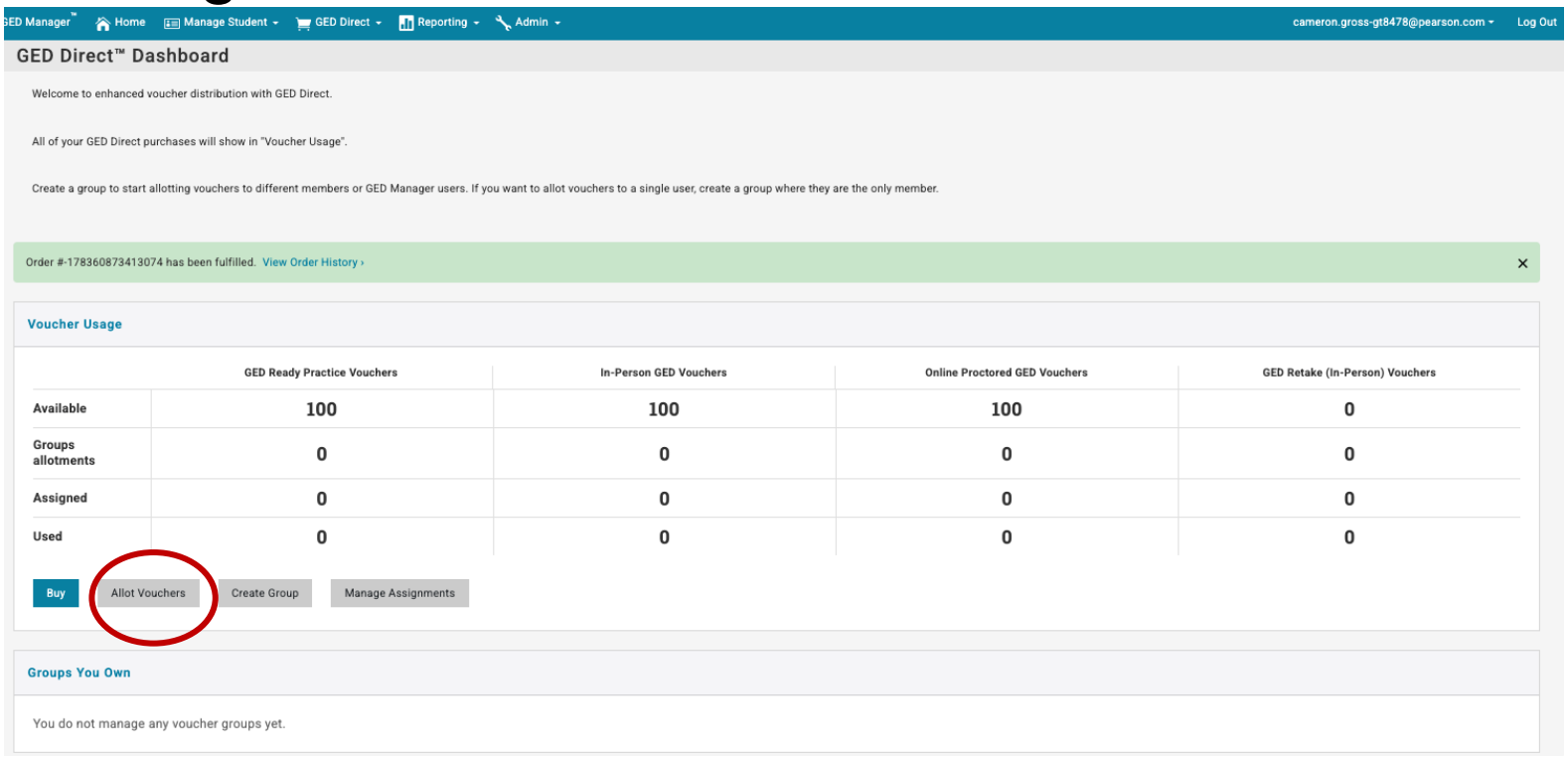
	GED Ready Practice Vouchers	In-Person GED Vouchers	Online Proctored GED Vouchers	GED Retake (In-Person) Vouchers
Available	0	0	0	0
Assigned	0	0	0	0
Used	0	0	0	0

Important to know:

- Groups can have 1 or more members
- A member's email can be used in multiple groups
- Hover over the group name/icon to see who is in the group



Allotting tests to an existing group: begin with clicking ‘Allot vouchers’

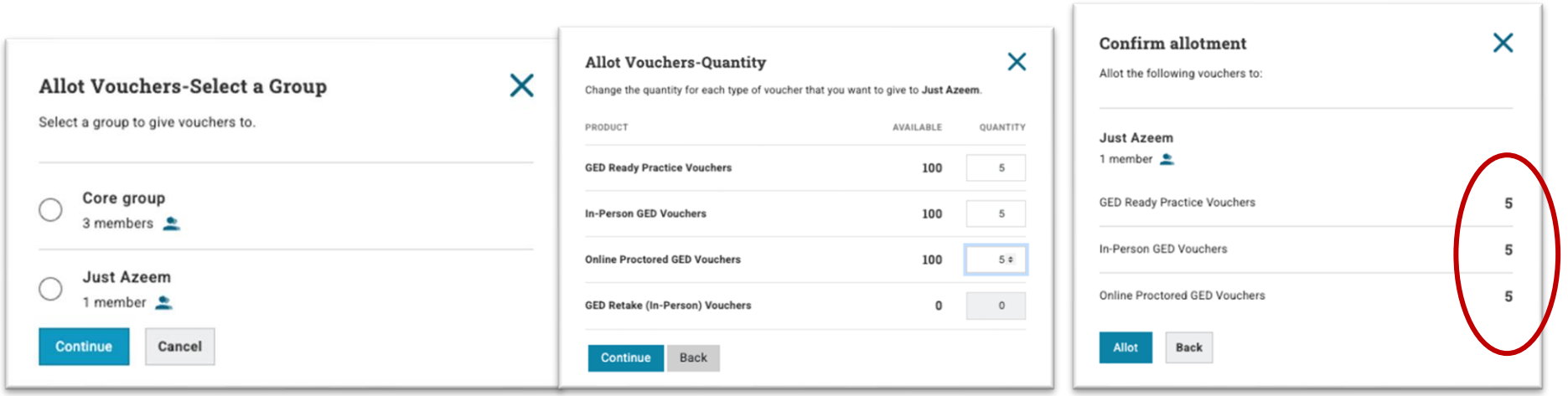


Allotting tests: choose your group, type of tests and quantity and confirm the distribution

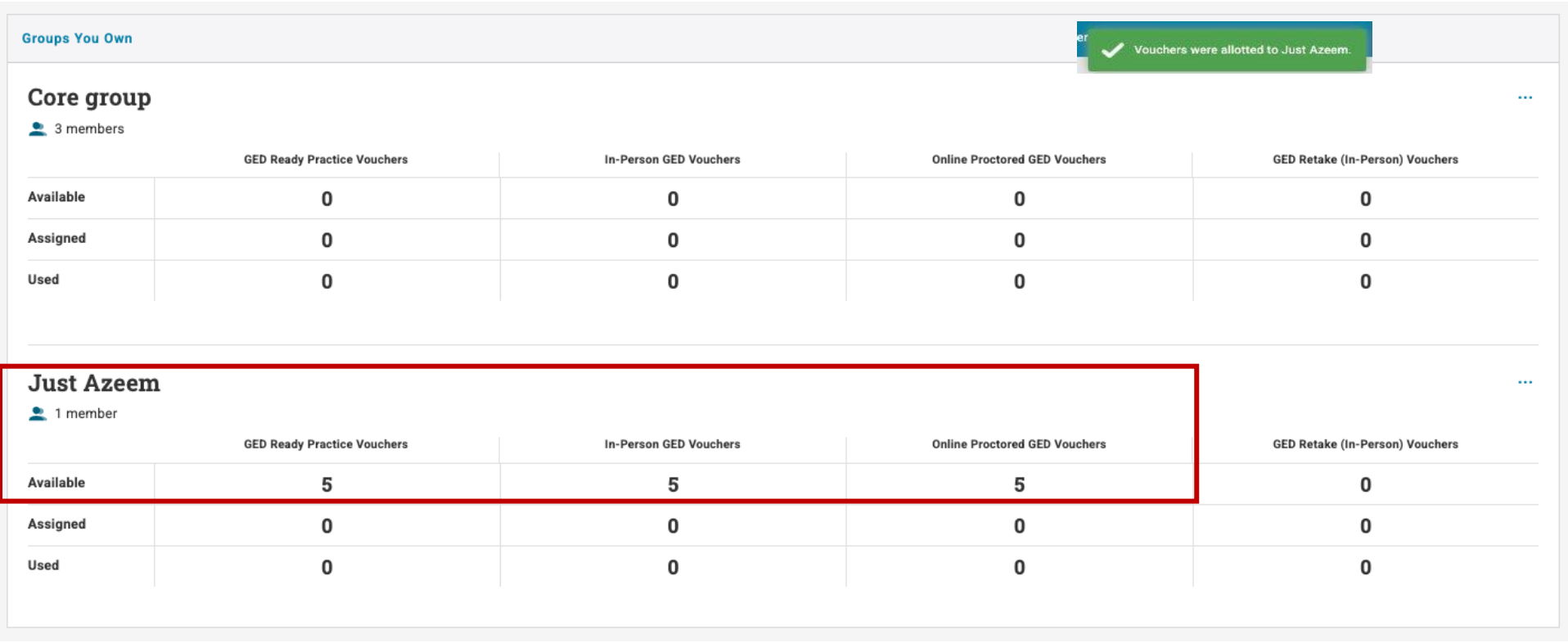
1. Select the group to allot tests to

2. Choose test types and quantity

3. Confirm by clicking ‘allot’



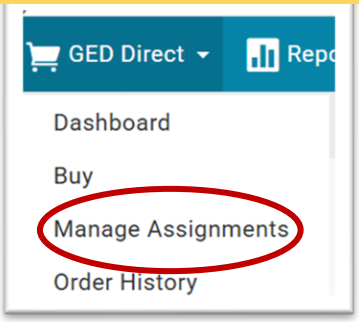
Your dashboard will reflect the test allotment



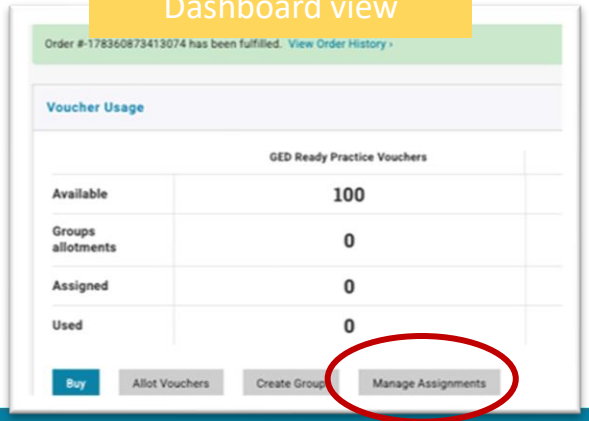
GED TESTING SERVICE®

Use “Manage Assignments” from your top nav bar or your dashboard to assign tests to specific learners

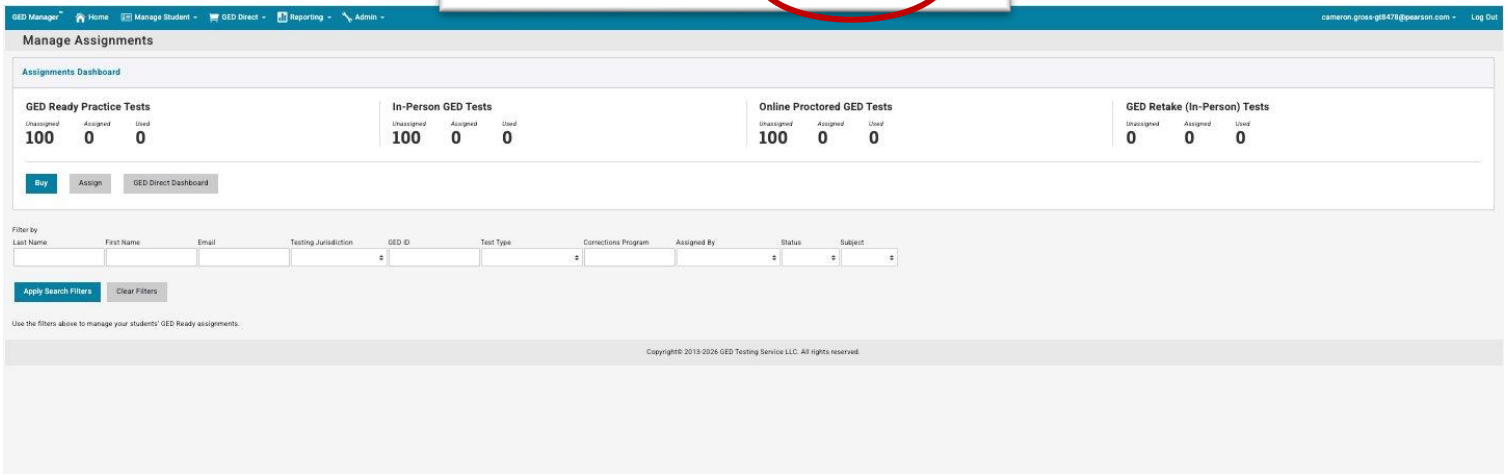
Top nav bar drop down



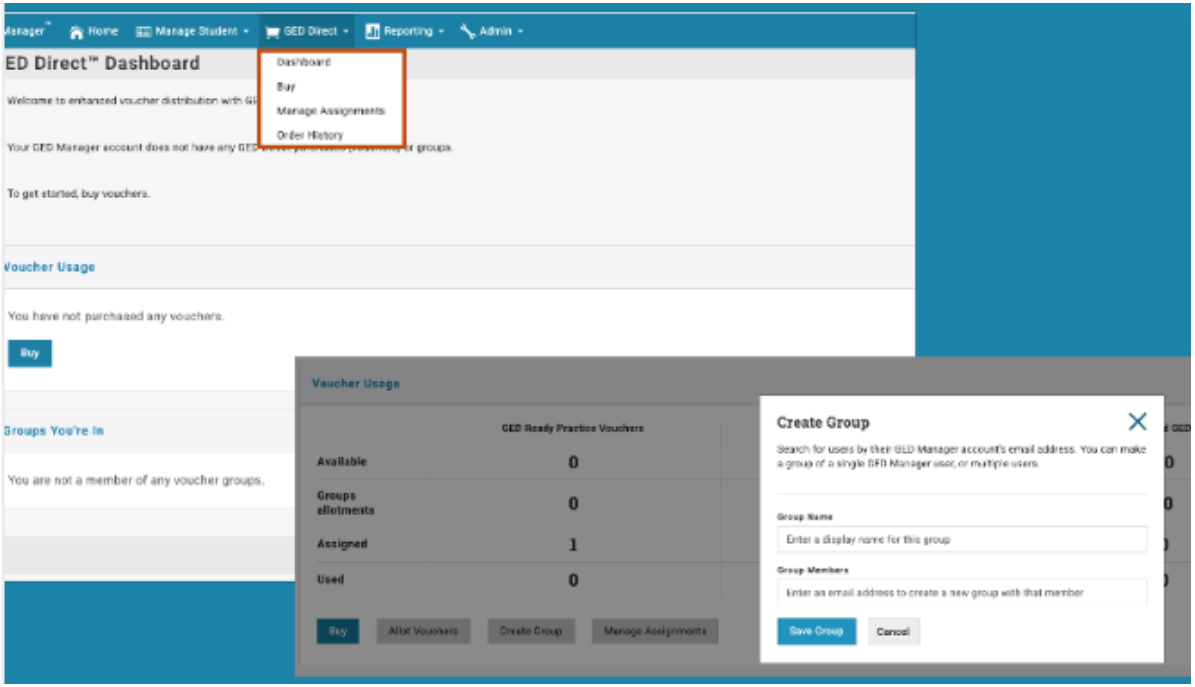
Dashboard view



Assign to learner through look up screen



GED Direct Voucher distribution



Multiple Groups can be created so that you have more control over voucher allotment

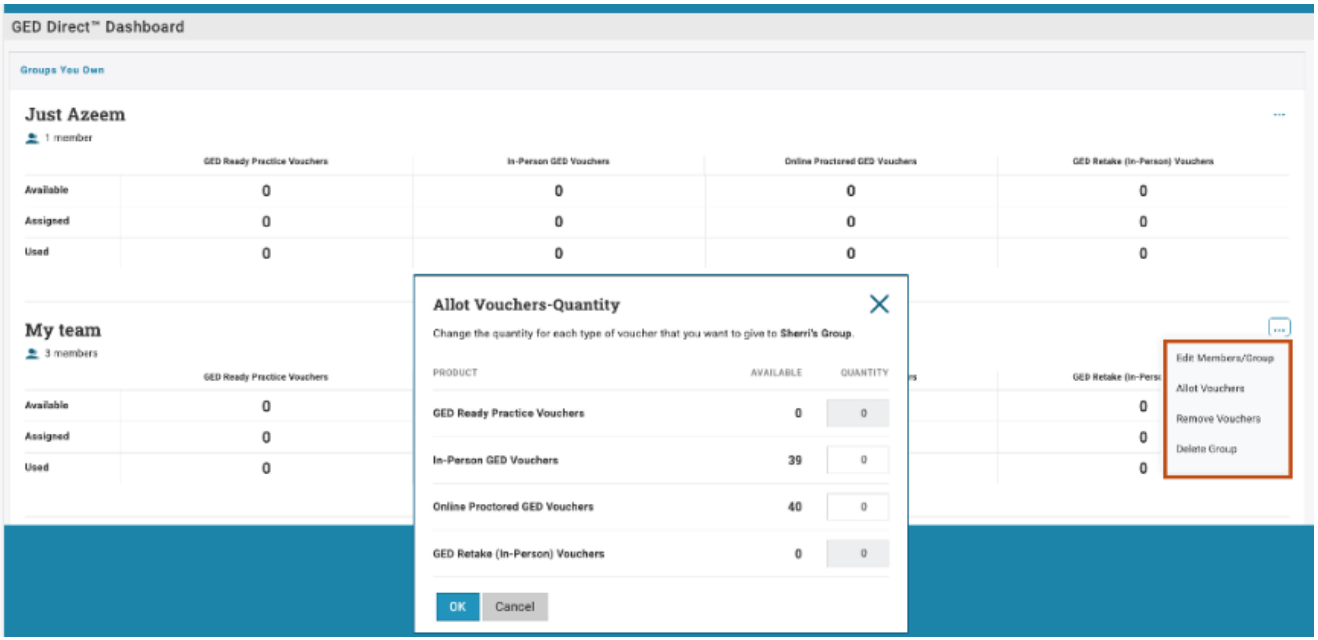
- A group can consist of one or more persons

Existing Share Groups will be converted to a new Group where …

- all existing vouchers are automatically distributed to all the people in the converted group
- future voucher purchases are not automatically shared and must be allotted by the purchaser to make them available to others

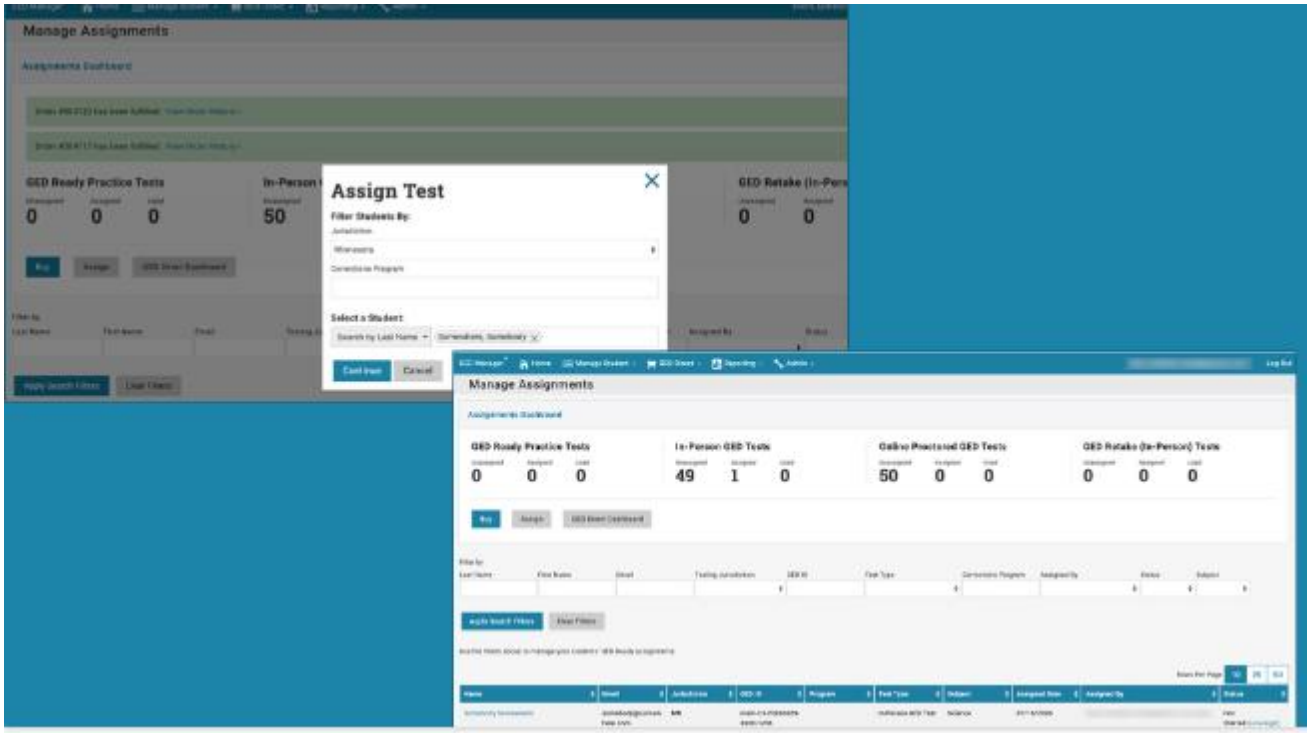
GED TESTING SERVICE®

GED Direct Voucher Distribution cont'd



Vouchers can be allotted or removed from a Share Group, making them Available to the purchaser only. These vouchers can then be shared to a group.

GED Direct Voucher Distribution cont'd



The steps to purchase Test Vouchers remain the same.

The steps to assign Test Vouchers to students has one additional task if you have access to multiple group's vouchers: select the group from which the Test Voucher will be assigned.

Our Mobile App & Updates We Have Made



GED TESTING SERVICE®

GED & Me™ Mobile App - Try It for Yourself!

Download on the App Store

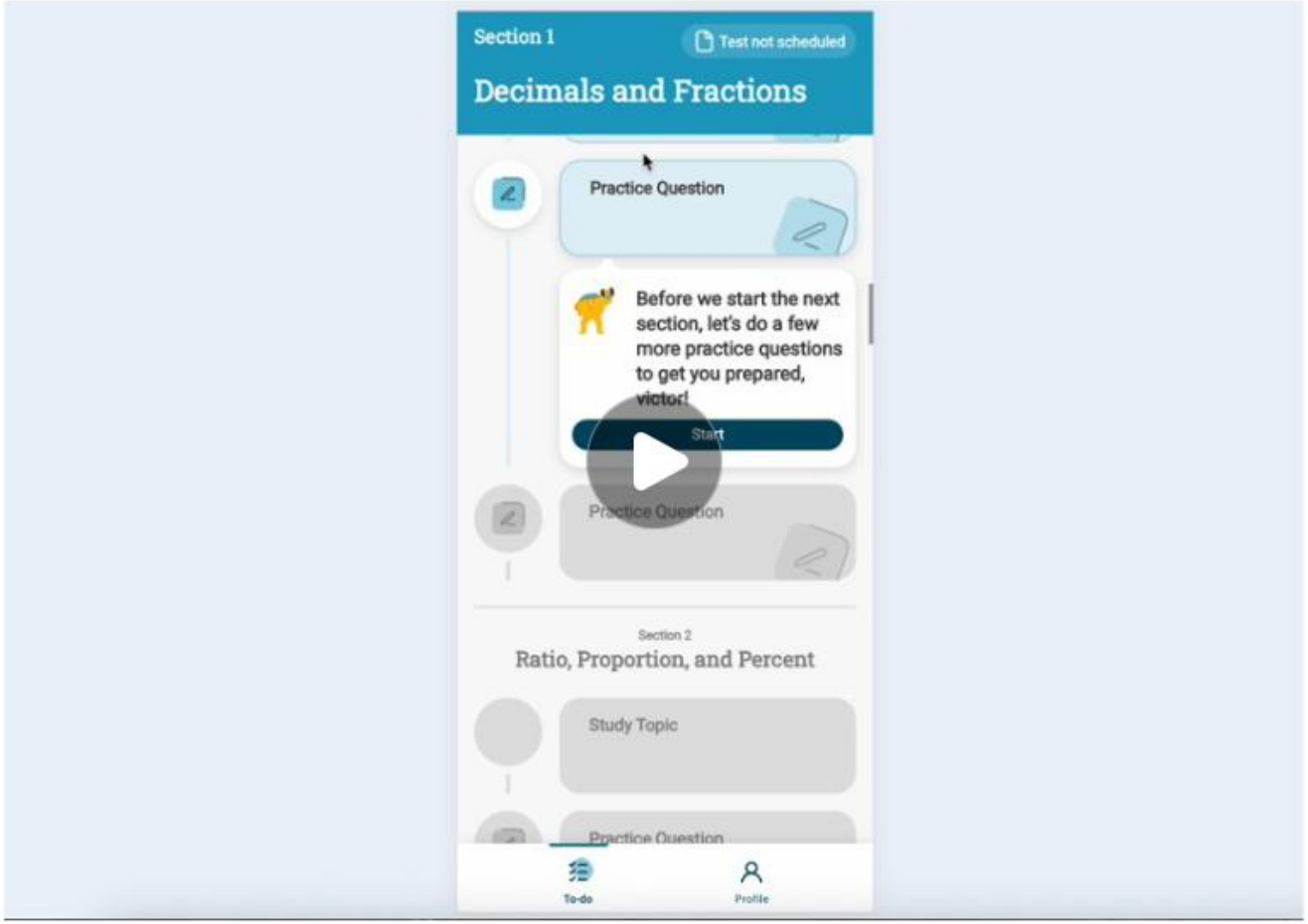
- GED.com and the App are linked and use the same login credentials.
- If you already have a GED.com student account, you can use your existing credentials
- If you need to create a student account, use a personal email and the last name Candidate.

GET IT ON Google Play

GED TESTING SERVICE®

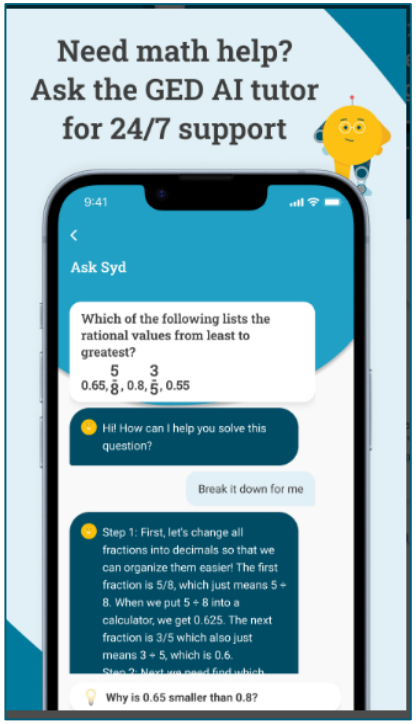
GED & Me™ App Demo

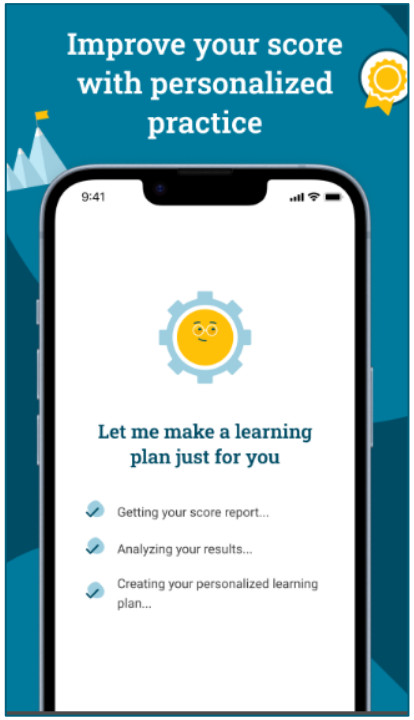
[Link to GED & Me App Demo]

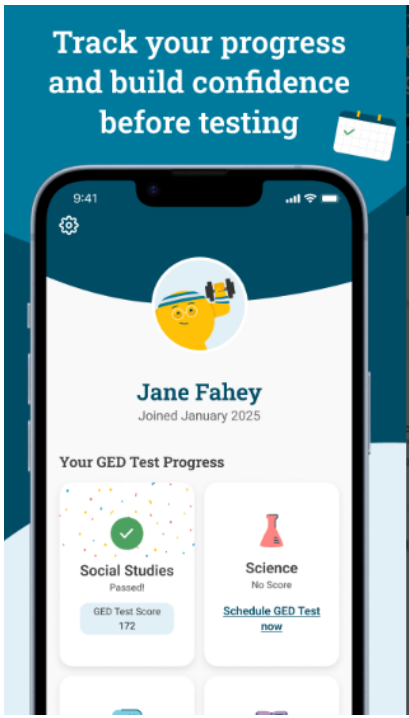


What the App includes: Study support, personalized pathways, AI Tutor (Math), tracking progress and encouragement









Exceptional success for learner's studying math in the GED & Me™ mobile app!



70%

Of those who don't pass are within 5 points

+5–6 pts

Average math score increase among engaged learners

2x+

Pass-rate lift on retakes using the app between attempts

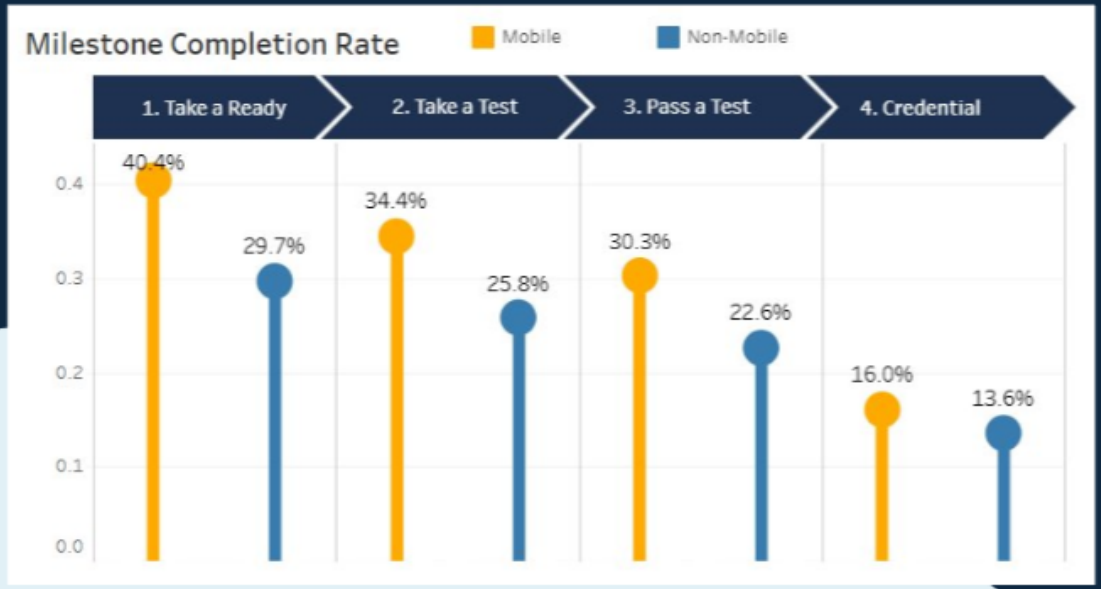
GET IT ON Google Play

Download on the App Store

GED

GED TESTING SERVICE®

GED & Me™ users are completing at higher rates!



33% More likely to take & complete their first test

34%

More likely to pass a test

18% more likely to credential

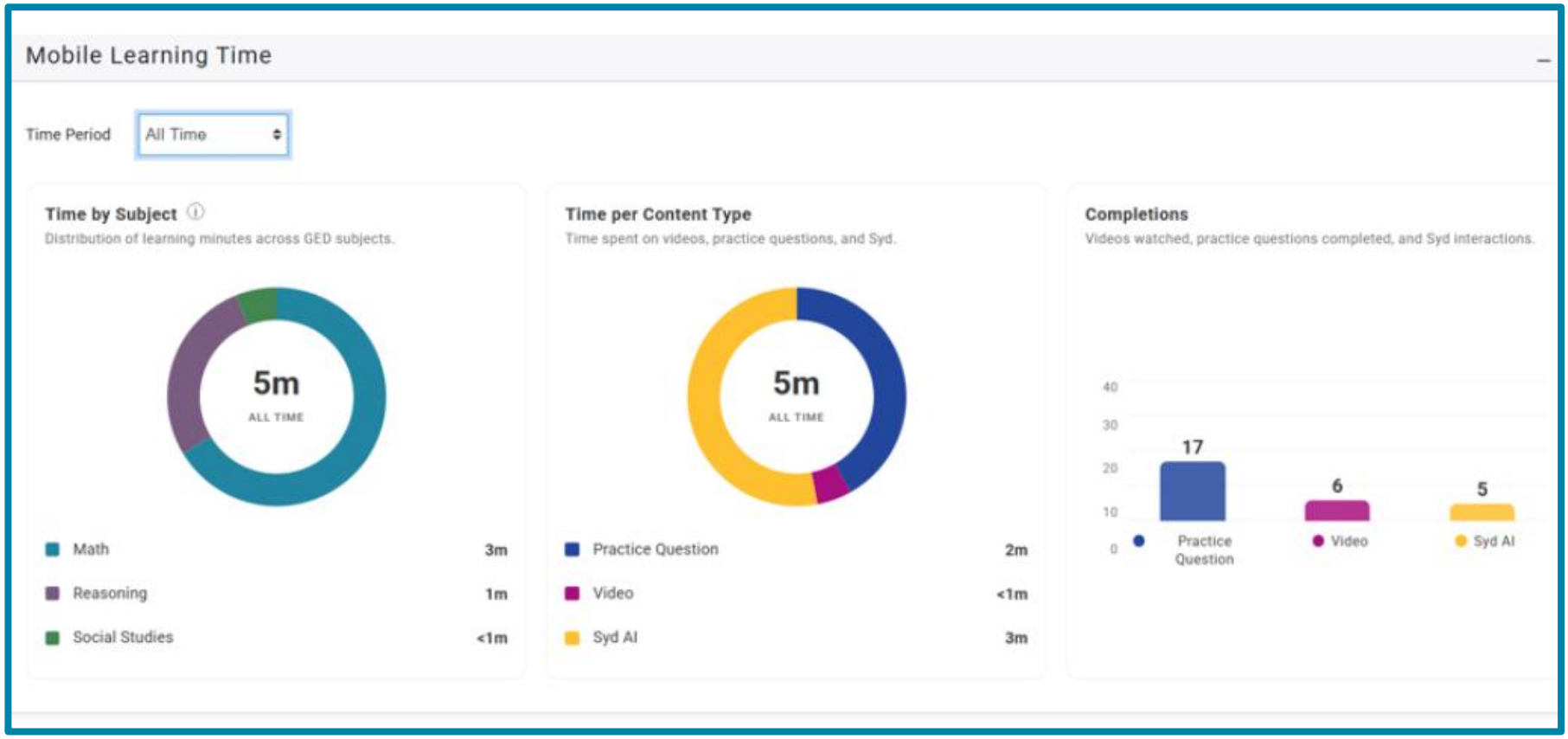
Mobile App Updates

A few standout metrics:

- Learners using the AI tutor are scoring nearly 5 points higher on average
- Retesters engaging with the tutor have a 51% higher pass rate
- Learners are studying 2x longer per session
- Retention has nearly doubled over the past year
- There are now Math videos in the app
- There are now FREE videos for all subjects
- AI Tutor for SS was launched in September
- AI Tutor for RLA will be launched in December

GED TESTING SERVICE®

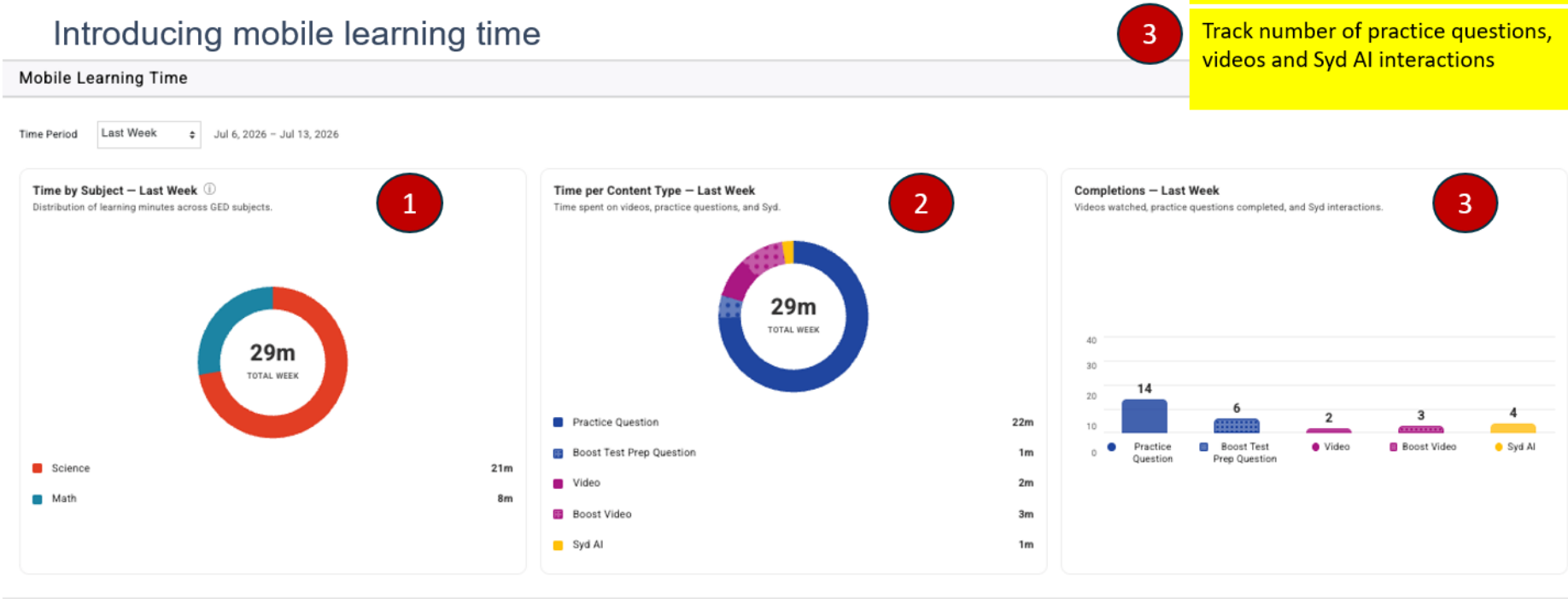
You can now see time spent in App!



You can now see time spent in App!

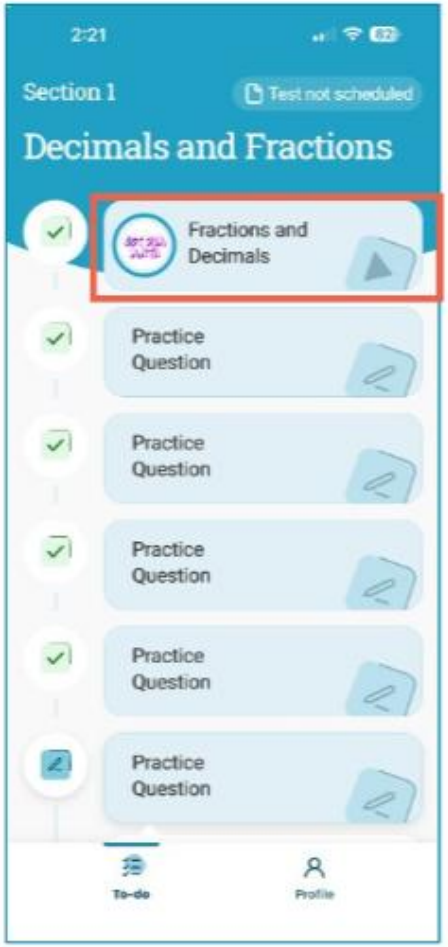
Mobile Learning Time now available in GED Manager: Search by learner name, then see drop down for Mobile Learning Time

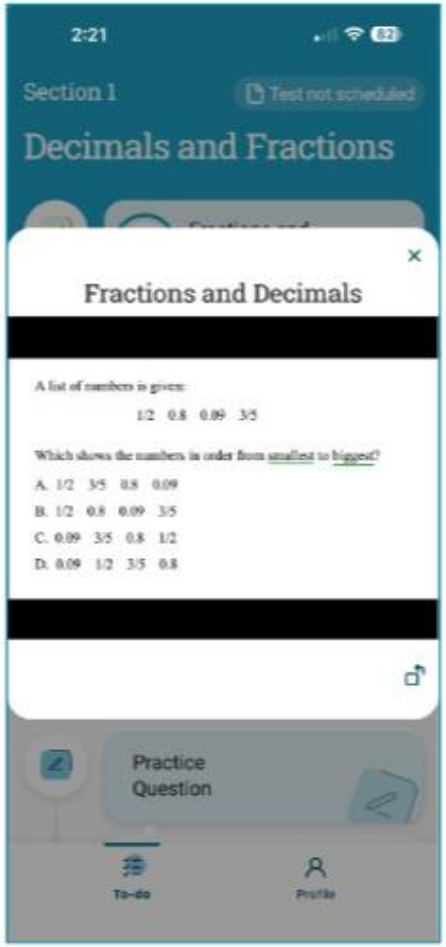
1. Track time spent by subject area (Math, Science, Social Studies,RLA)
2. Track time spent by content type: practice questions, video, Syd-The AI Tutor, and in free and paid (Boost) products
3. Track number of practice questions, videos and Syd AI interactions



Math videos introduced March 2026

Newly Added!







Android version of GED & Me launched December 2025

GED & Me™

The Official GED® Mobile App

DOWNLOAD THE APP

Now available in the App Store and on Google Play.

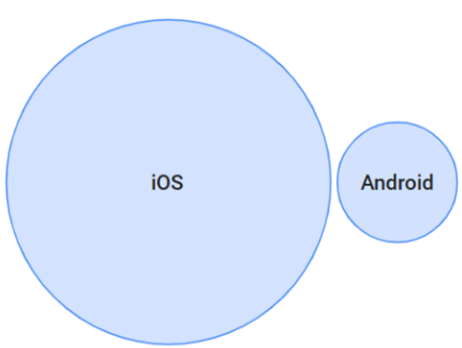


Dec 26, 2025 – Jan 23, 2026

Active users by Operating system

OPERATING SYSTEM	ACTIVE USERS
iOS	40K
Android	5.5K

Active users by Platform

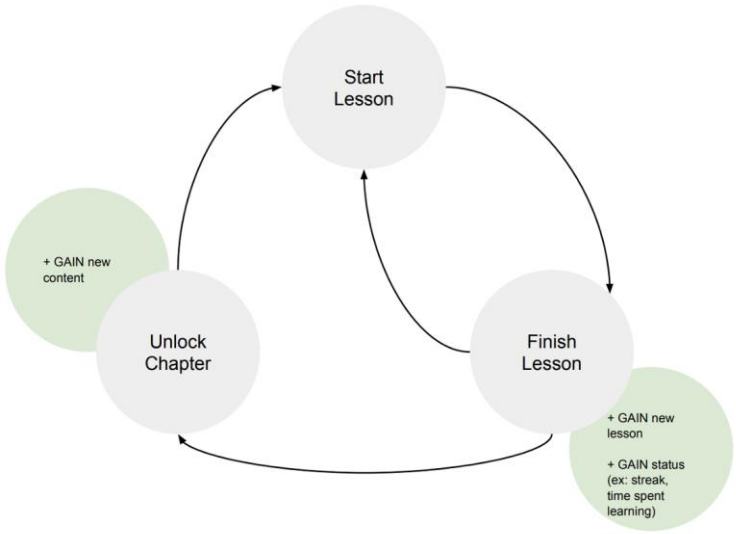


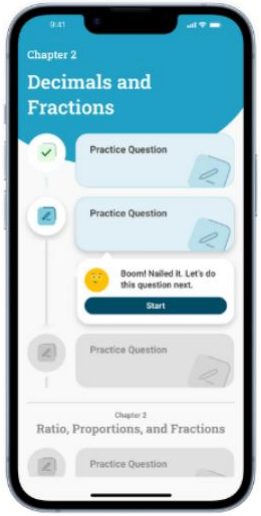
IOS
87.9%

ANDROID
12.1%

GED TESTING SERVICE®

The Study Loop – Introduced Oct 2025 – learning in bite-sized chunks





Goal: Increasing **Engagement** by providing:
- A sense of **progress**
- A sense of **guidance, confidence, and satisfaction**

Whenever a user opens the app, they should be taking a small but meaningful step towards their GED Test goals!

Adult Ed Toolkit: GED App + AI Tutor

We're seeing learners make stronger progress and improve their scores when they stay engaged in the GED app, especially by using practice questions and the AI tutor for support.

To make this easier to implement, I can share a short toolkit with:

- Key learner outcome data
- A few simple ways to build daily engagement
- Ready-to-use messages you can send directly to learners
- There's nothing extra to create, these are designed to use right away.

GED TESTING SERVICE®

Adult Ed Toolkit: GED App + AI Tutor

If you're looking for a place to start:

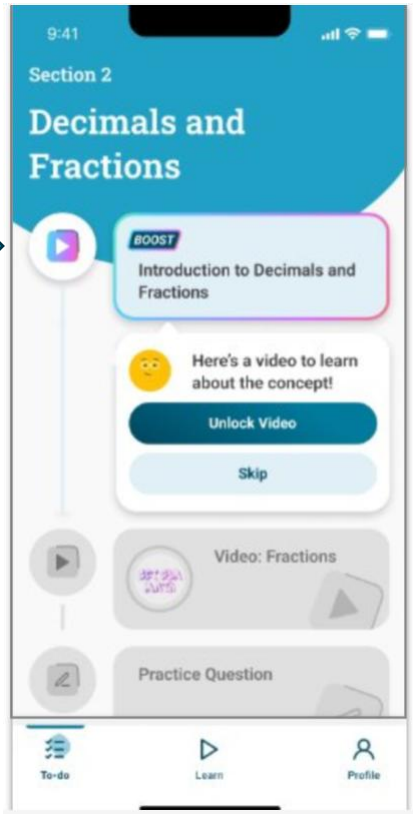
- Encourage 10–15 minutes of daily app use
- Reinforce using the tutor when learners get stuck
- Try one of the learner messages

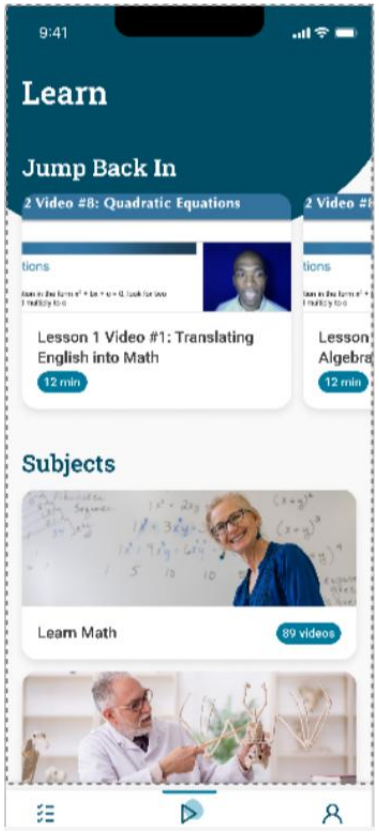
GED TESTING SERVICE®

“Boost” Launch: Unlocking more practice questions, more videos and unlimited interactions with the AI Tutor

Premium ‘Boost’ content denoted with a colorful play button

Free video content (Get Sum Math) and free practice questions and AI tutor in Math/Sc still available to all







GED TESTING SERVICE®

Resources

Educator flyer:



Mobile app info flyer:



Go to GED.com and click on Educators and Admins

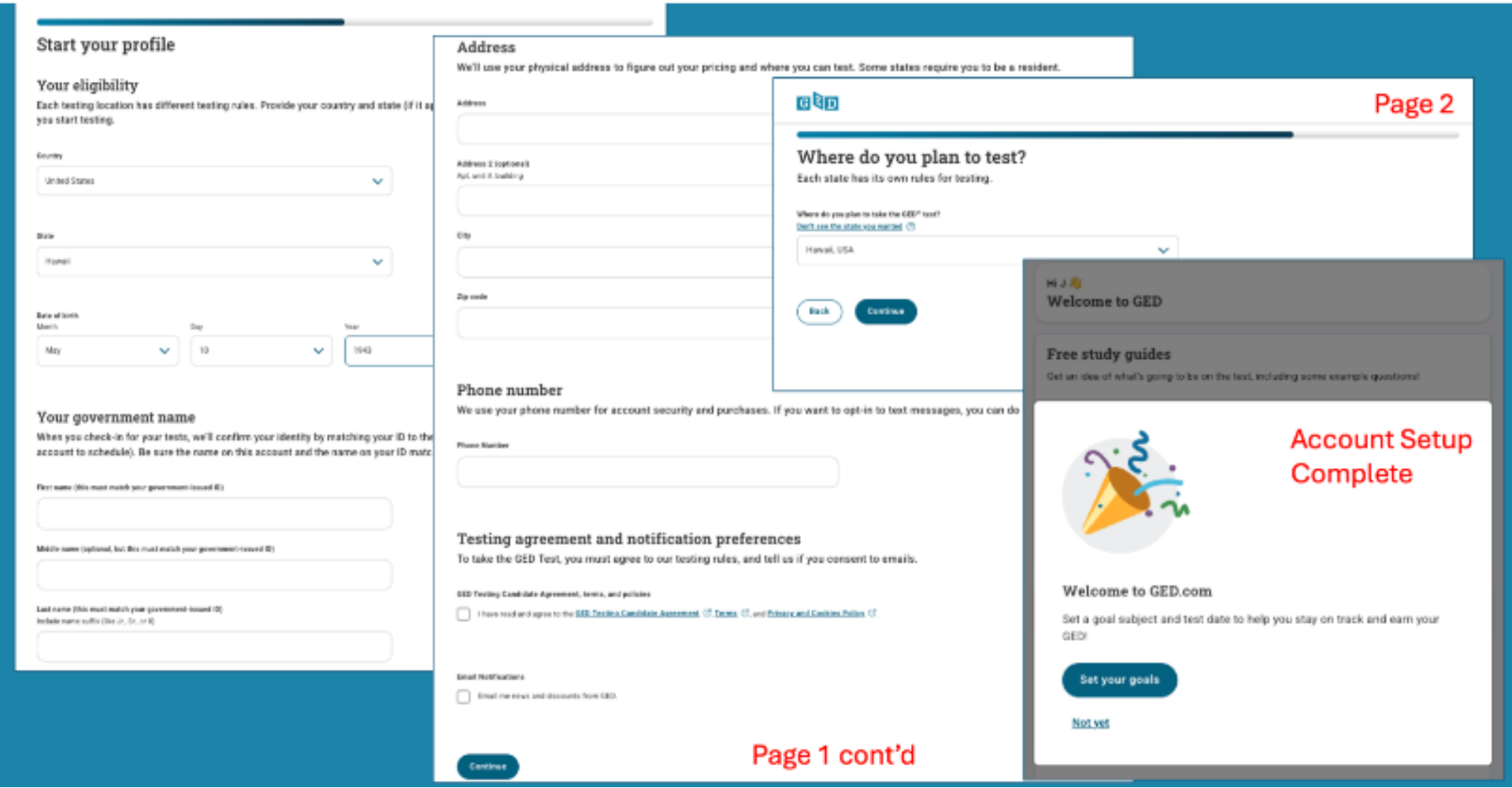
Go to "Educators" and click on Adult Education Toolkit and look for "Mobile App"

Additional Updates

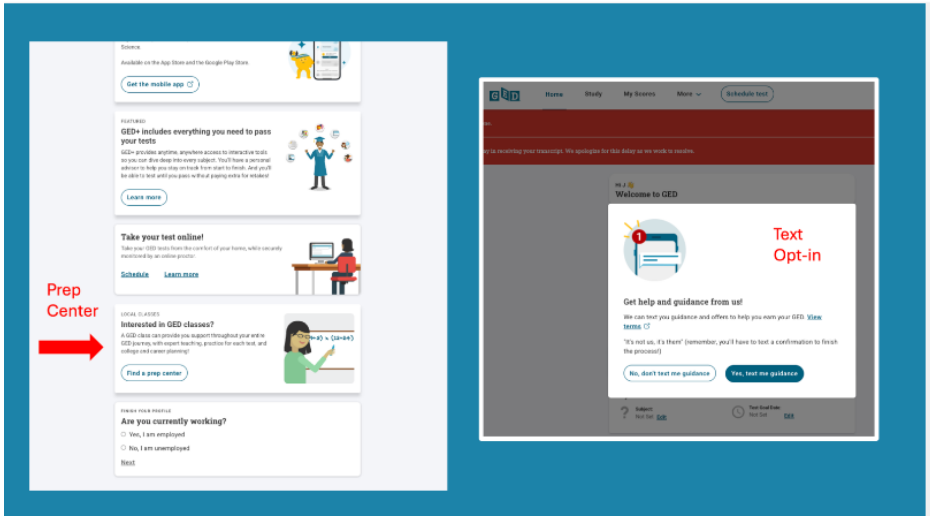
GED TESTING SERVICE®

Optimized Account Creation Flow

- Account Created in 2 pages - THAT'S IT!
  - Streamlined flow
    - 2 pages minimum
    - 4 pages maximum



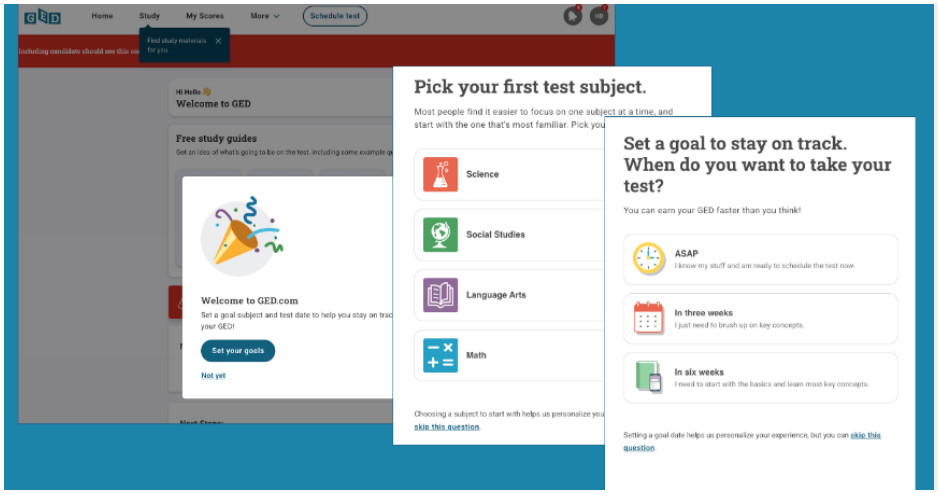
Updated Account Flow



Optimized Account Creation Flow Cont'd

- Student Home Page
  - Prep Center Opt-In is available on the home page
  - Text Opt-In is requested after account is setup

Updated Account Flow



Optimized Account Creation Cont'd

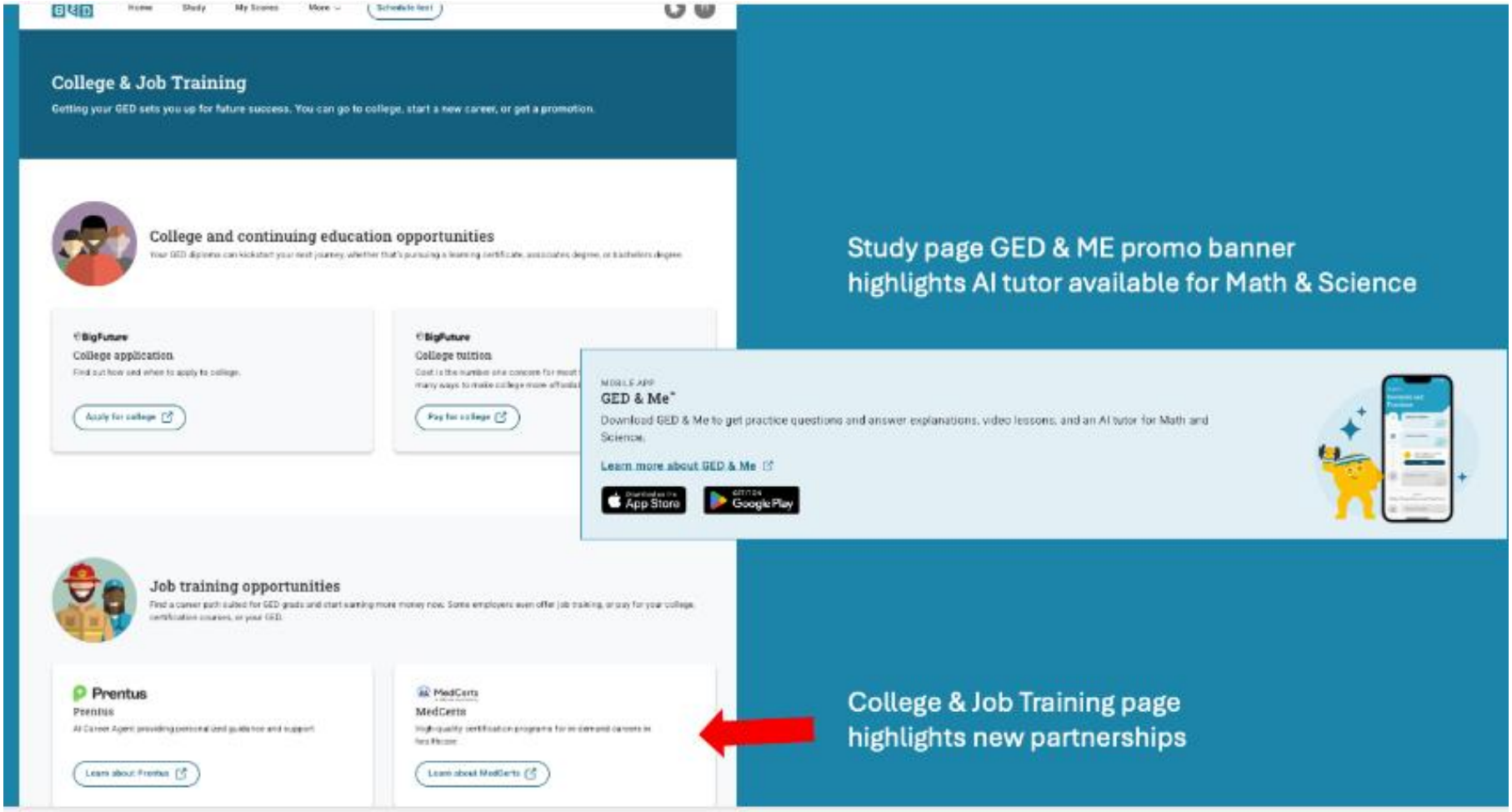
- Setting goals has been removed from account creation (questions on the right) instead …
  - New "Welcome to GED.com" modal offers a chance to "Set your goals"

Updated Account Flow

Portal Promo Highlights

- College & Job Training highlights new partnership with Prentus & MedCerts
- GED&ME promo banner highlights AI Tutor is now in Math & Science!

Updated Account Flow



GED Flash available in Spanish

- GED Flash has more than 3100 questions that have content, multiple choice responses, and a rationale for each question explaining the correct answer
- Users can now toggle between English and Spanish as they progress through the questions and get feedback on their progress

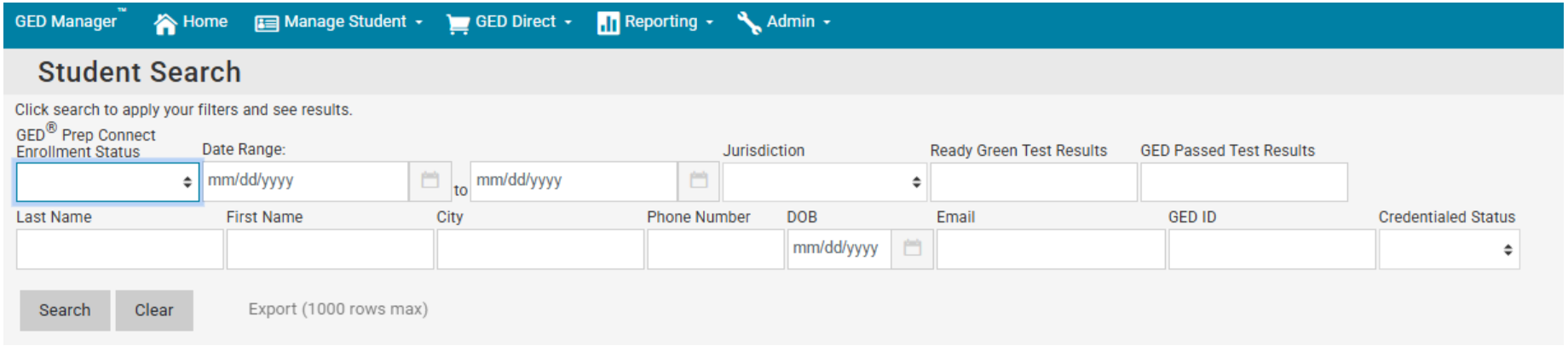


GED Prep Connect Updates – March 2026

GED Prep Connect

- Automated credentialed students to have a credentialed status in Prep Connect to focus outreach to the right students
- Updated language on GED.com and portal to encourage students to initiate contact with Prep centers
- Added columns/filters to Prep Connect Student Search to give administrators visibility on test activity

GED Prep Connect Updates – March 2026



GED Prep Connect Updates – March 2026

Why Should You Take a GED Class?

Taking local GED preparation classes in-person is a great first step in your new adventure. Before taking the GED test, connect with instructors and fellow students for support while learning what you need to earn a passing score.

Benefits of a Local GED Class or Test Prep Center Include:

- Experienced and supportive teachers
- Knowledgeable in-person instruction
- Group study opportunities with peers
- Flexible schedules for students with full-time employment
- Assistance throughout the GED process
- A thorough exploration of GED test subjects
- Practice tests and reviews
- Career and college planning services

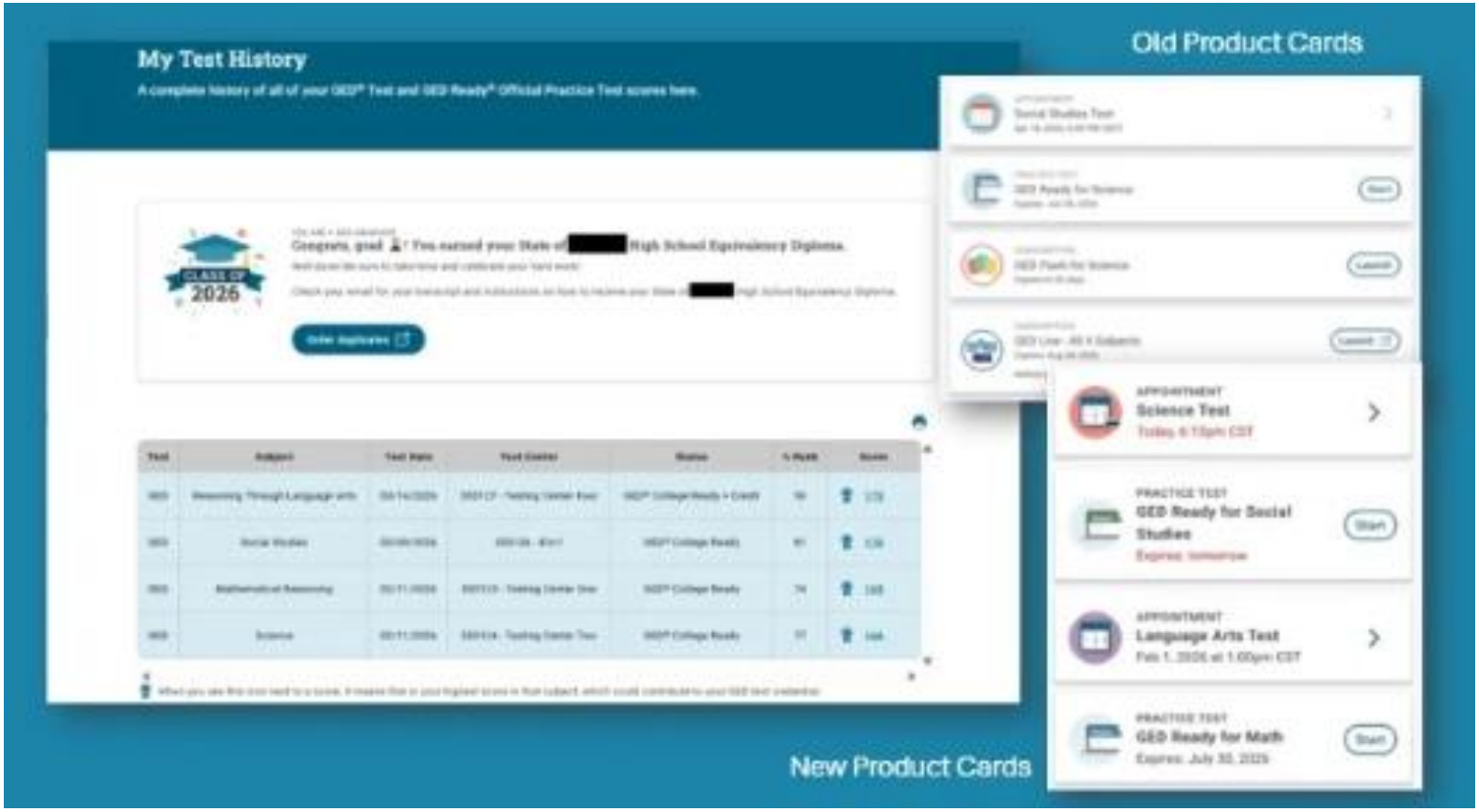
GED TESTING SERVICE®

Learner Experience – March 2026

Learner Experience

- Updated Test History page to show the credential year and complete test results
- Updated product cards to include new subject color themes and icons

Learner Experience – March 2026




2026 GED Conference Materials
GED® Annual Conference
Las Vegas, Nevada
July 28 – 30, 2027 | The Venetian Resort


which
which ?
help
about
why
what
Q
?
who
HOW
answers
A
WHERE
when
where
?
why
WHO
WHEN
WHY
FAQ
which
how

Contact Information:

Mellissa Hultstrand
Mellissa.Hultstrand@GED.com

GED TESTING SERVICE®